

FLECK 2850 SXT



# INSTALLER MANUAL



# Table of content

1.	Generalities	7
1.1.	Scope of the documentation	. 7
1.2.	Release management	
1.3.	Manufacturer identifier, product	
1.4.	Intended use	. 7
1.5.	Abbreviations used	
1.6.	Norms	. 8
1.6.1.	Applicable norms	
1.6.2.	Available certificates	
1.7.	Procedure for technical support	. 9
1.8.	Copyright	. 9
1.9.	Limitation of liability1	10
1.10.	Scan & service application	11
2.	Safety 1	2
2.1.	Safety pictograms definition	
2.2.	Serial label location	
2.3.	Hazards	
2.3.1.	Personnel	
2.3.2.	Material	13
2.4.	Hygiene and sanitization	
2.4.1.	Sanitary issues	
2.4.2.	Hygiene measures	14
3.	Description 1	5
3.1.	Technical specifications1	15
3.1.1.	Performance flow rate characteristics	
3.2.	Outline drawing1	
3.3.	Description and components location1	19
3.4.	System regeneration cycle2	
3.4.1.	Downflow regeneration cycle (5-cycles operation)	
3.4.2.	Filter cycle (3-cycles operation)	
3.5.	Configurations for softener and filter	<u>2</u> 4
3.5.1. 3.5.2.	Downflow automatic softener	
J.J.Z.	Automatic filler	4۷



4.	System sizing	25
4.1.	Recommendations	25
4.1.1.	Injector/DLFC/BLFC-Valve configuration	25
4.2.	Sizing a softener (single unit)	25
4.2.1.	Parameters to be considered	25
4.2.2.	Determining the required volume of resin	
4.2.3.	Resin exchange capacity and capacity of the unit	
4.2.4.	Valve configuration	
4.2.5.	Cycle time calculation	
4.3.	Salt amount definition	
4.4.	Injector flow rates	
4.4.1.	1600 injectors	
4.4.2.	1650 injectors	
4.4.3.	1700/1710 injectors	36
5.	Installation	37
5.1.	Warnings	37
5.2.	Safety notices for installation	37
5.3.	Installation environment	38
5.3.1.	General	
5.3.2.	Water	38
5.3.3.	Electrical	
5.3.4.	Mechanical	
5.4.	Integration constraints	39
5.5.	Valve connection to piping	
5.5.1.	Top-mounted valve installation	
5.5.2.	Side-mounted valve installation	
5.6.	Block diagram and configuration example	43
5.7.	Regeneration types	45
5.8.	Electrical connections	46
5.9.	By-passing	47
5.10.	Drain line connection	
5.11.	Overflow line connection	49
5.12.	Brine line connection	49



6.	Programming
6.1.	Display50
6.2.	Commands
6.3.	Setting the time of the day (TD)51
6.4.	Basic programming
6.4.1.	Day of override (DO)
6.4.2.	Regeneration time (RT)
6.4.3.	Feed water hardness (H)
6.4.4.	Reserve capacity (RC) or (SF)
6.4.5.	Current day of the week (CD)
6.5.	Master programming mode53
6.5.1.	Master programming mode chart
6.5.2.	Entering master programming mode
6.5.3.	Display format mode (DF)
6.5.4.	Regeneration mode (VT)
6.5.5.	Regeneration control type (CT)
6.5.6.	Number of tanks (NT)57
6.5.7.	Tank in service (TS)57
6.5.8.	Unit capacity (C)57
6.5.9.	Feedwater hardness (H)58
6.5.10.	Reserve selection (RS)
6.5.11.	Days override (DO)59
6.5.12.	Regeneration time (RT)
6.5.13.	Regeneration cycle step duration
6.5.14.	Day of week (Dn, n = 1 to 7)
6.5.15.	Current day (CD)
6.5.16.	Flow meter type (FM)
6.5.17.	Meter pulse
6.6.	Filter programming62
6.7.	Diagnostic
6.7.1.	Commands
6.7.2.	Current flow rate (FR)
6.7.3.	Peak flow rate (PF)
6.7.4.	Hours since last regeneration (HR)
6.7.5.	Volume since last regeneration (VU)
6.7.6.	Reserve capacity (RC)
6.7.7.	Software version (SV)
6.8.	Resetting the controller
6.8.1.	Soft reset (SR)
6.8.2.	Hard reset (HR)



7.	Commissioning	65
7.1.	Water filling, draining and waterproofness inspection	
7.1.1.	Activating the softener with SXT controller	
7.2.	Sanitization	66
7.2.1.	Disinfection of water softeners	
7.2.2.	Sodium or calcium hypochlorite	
7.2.3.	Electro chlorination.	
8.	Operation	68
8.1.	SXT controller	
8.1.1.	Display during operation	
8.1.2.	Recommendations	
8.1.3.	Manual regeneration.	
8.1.4.	Operation during a power failure	
9.	Maintenance	71
9.1.	Recommendations	
7.1. 9.1.1.	Use original spare parts	
9.1.2.	Use original approved lubricants	
9.1.3.	Maintenance instructions	
9.2.	Cleaning and maintenance	
9.2.1.	First steps	
9.2.2.	Controller replacement	
9.2.3.	Microswitches replacement	
9.2.4.	Cams replacement	
9.2.5.	Power head & motor disassembly/replacement	
9.2.6.	Piston and/or seal and spacer kit replacement	
9.2.7.	Injector cleaning	
9.2.8.	BLFC cleaning	
9.2.9.	DLFC cleaning	
9.2.10.	Valve on tank assembly	
10.	Troubleshooting	82
10.1.	Error detection	
10.2.	Error types and causes	
10.2.1.	Motor stall/cam sense error	
10.2.1.	Motor run-ON error/cycle sense error	
10.2.2.	Regeneration failure	
10.2.4.	Memory error	



11.	Spare parts	88
11.1.	Power head parts list	
11.2.	Valve parts list	90
11.3.	1600/1650 injector parts list	92
11.4.	1700/1710 injector parts list	94
11.5.	Brine valve parts list	96
11.6.	Safety brine valve	98
11.7.	Safety brine valves list	00
11.8.	Air checks list	01
11.9.	Distribution systems parts list	02
11.9.1.	Distributor tubes1	02
11.10.	Meter parts list1	03
11.11.	CE compliance and other components list	04
12.	Disposal 1	05



## 1. Generalities

# 1.1. Scope of the documentation

The documentation provides the necessary information for appropriate use of the product. It informs the user to ensure efficient execution of the installation, operation or maintenance procedures.

The content of this document is based on the information available at the time of publication. The original version of the document was written in English.

For safety and environmental protection reasons, the safety instructions given in this documentation must be strictly followed.

This manual is a reference and will not include every system installation situation. The person installing this equipment should have:

- training in the Fleck series, SXT controllers and water softener installation;
- knowledge of water conditioning and how to determine proper controller settings;
- basic plumbing skills.

This document is available in other languages on www.pentairaquaeurope.com/product-finder/product-type/control-valves.

# 1.2. Release management

Revision	Date	Authors	Description
А	26.04.2018	BRY/GJA	First edition.

# 1.3. Manufacturer identifier, product

Manufacturer: Pentair International LLC

Avenue de Sevelin 18 1004 Lausanne

Switzerland

Product: Fleck 2850 - SXT

#### 1.4. Intended use

The device is intended to be used for industry environment only and it is purpose-built for water treatment.



## 1.5. Abbreviations used

Assy	Assembly
BLFC	Brine Line Flow Controller
BV	Brine Valve
DF	Down Flow
Distr	Distribution
DLFC	Drain Line Flow Controller
HW	Hot Water
Inj	Injector
N/A	•
NBP	No ByPass Piston
Regen	Regeneration
S&S	
SBV	· ·
STD	•
Sys	System
UF	,
VB	·

## 1.6. Norms

# 1.6.1. Applicable norms

Comply with the following guidelines:

- 2006/42/EC: Machinery Directive;
- 2014/35/UE: Low Voltage Directive;
- 2014/30/UE: Electromagnetic compatibility;
- 2011/65/CE: Restriction of use of certain hazardous substances in electrical and electronic equipment (RoHS);
- UNI EN ISO9001 (certificate no. 95.022 SSG ICS).



Meets the following technical standards:

- EN 55014-1;
- EN 55014-2;
- EN 61000-6-1:
- EN 61000-6-2;
- EN 61000-6-3:
- EN 61000-6-4:
- EN 61010-1.

## 1.6.2. Available certificates

CE

Access to all certifications:

DM174





# 1.7. Procedure for technical support

Procedure to follow for any technical support request:

- A Collect the required information for a technical assistance request.
  - → Product identification (see 2.2. Serial label location, page 12 and 9.1. Recommendations, page 71);
  - $\rightarrow$  Problem description of the device.
- **B** Please refer to the "Troubleshooting" chapter, page 82. If the problem persists contact your supplier.

# 1.8. Copyright

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# 1.9. Limitation of liability

Pentair Quality System EMEA products benefit, under specific conditions, from a manufacturer warranty that may be invoked by Pentair's direct customers. Users should contact the vendor of this product for applicable conditions and in case of a potential warranty claim.

Any warranty provided by Pentair regarding the product will become invalid in case of:

- improper installation, improper programming, improper use, improper operation and/or maintenance leading to any kind of product damages;
- improper or unauthorized intervention on the controller or components;
- incorrect, improper or wrong connection/assembly of systems or products with this product and vice versa:
- use of a non-compatible lubricant, grease or chemicals of any type and not listed by the manufacturer as compatible for the product;
- failure due to wrong configuration and/or sizing.

Pentair accepts no liability for equipment installed by the user upstream or downstream of Pentair products, as well as for process/production processes which are installed and connected around or even related to the installation. Disturbances, failures, direct or indirect damages that are caused by such equipment or processes are also excluded from the warranty. Pentair shall not accept any liability for any loss or damage of profits, revenues, use, production, or contracts, or for any indirect, special or consequential loss or damage whatsoever. Please refer to the Pentair List Price to know more about terms and conditions applicable to this product.

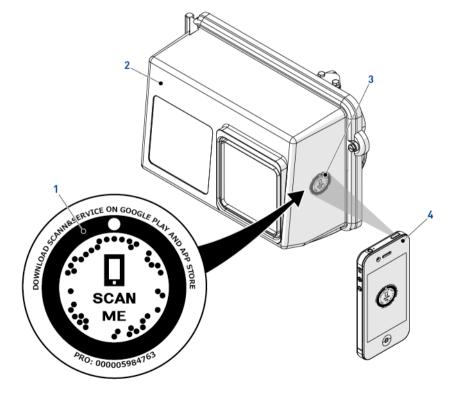


# 1.10. Scan & service application

Scan & Service mobile application is the ideal support for the maintenance person in his daily business. A simple scan of an Identification (ID) label (1) present on the valve with a smartphone gives an instantaneously access to all updated information related to the product, such as:

- valve's and tanks detailed configurations;
- manuals:
- spare parts lists:
- troubleshooting recommendations;
- multi-lingual videos, detailing how to best service a part;
- informations about new products, latest technologies, novelties about the Blue Network program etc....

No.	Operation	
A	Download the application "Scan & Service" from Available on the App Store or Coogle play in a smartphone (4).	
В	Open the application "Scan & Service".	
С	Scan the bleam (3) stuck on the valve (2).	
D	Navigate to find information.	





# 2. Safety

# 2.1. Safety pictograms definition



#### Caution

Warns of a risk of minor injury or major material damage to the device or environment.



#### Warning

Warns against serious personal injury and damage to health.



#### Danger

Note

Comment.

Warns against serious personal injury or death.



#### Mandatory

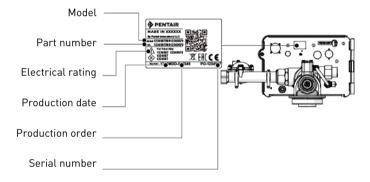
Standard or measure to apply.



#### Prohibition

Restriction to be observed.

## 2.2. Serial label location





#### Note

Ensure that the serial label and the safety tags on the device are completely legible and clean. If necessary, replace them with new tags and put them in the same places.



#### 2.3 Hazards

All the safety and protection instructions contained in this document must be observed in order to avoid temporary or permanent injury, damage to property or environmental pollution.

At the same time, any other legal regulations, accident prevention and environmental protection measures, as well as any recognized technical regulations relating to appropriate and risk-free methods of working which apply in the country and place of use of the device must be adhered to.

Any non-observation of the safety and protection rules, as well as any existing legal and technical regulations, will result in a risk of temporary or permanent injury, damage to property or environmental pollution.

## 2.3.1. Personnel

Only qualified and professional personnel, based on their training, experience and instruction as well as their knowledge of the regulations, the safety rules and operations performed, are authorized to carry out necessary work.

#### 2.3.2. Material

The following points must be observed to ensure proper operation of the system and the safety of user:

- be careful of high voltages present on the transformer (100 240 V);
- do not put your fingers in the system (risk of injuries with moving parts and shock due to electric voltage).

# 2.4. Hygiene and sanitization

#### 2.4.1. Sanitary issues

#### Preliminary checks and storage

- Check the integrity of the packaging. Check that there is no damage and no signs of contact with liquid to make sure that no external contamination occurred;
- the packaging has a protective function and must be removed just before installation. For transportation and storage appropriate measures should be adopted to prevent the contamination of materials or objects themselves.



#### **Assembly**

- Assemble only with components which are in accordance with drinking water standards;
- after installation and before use, perform one or more manual regenerations in order to clean
  the media bed. During such operations, do not use the water for human consumption. Perform a
  disinfection of the system in the case of installations for treatment of drinking water for human
  use.



#### Note

This operation must be repeated in the case of ordinary and extraordinary maintenance. It should also be repeated whenever the system remains idle for a significant time.

## 2.4.2. Hygiene measures

#### Disinfection

- The materials used for the construction of our products meet the standards for use with potable
  water; the manufacturing processes are also geared to preserving these criteria. However, the
  process of production, distribution, assembly and installation, may create conditions of bacterial
  proliferation, which may lead to odor problems and water contamination;
- it is therefore strongly recommended to sanitize the products. See 7.2. Sanitization, page 66;
- maximum cleanliness is recommended during the assembly and installation;
- for disinfection, use Sodium or Calcium Hypochlorite and perform a manual regeneration.



# 3. Description

# 3.1. Technical specifications

# Design specifications/ratings

Valve body	Brass
Rubber components	EP/EPDM
Weight (valve with controller)	4.6 kg (max)
Recommended operating pressure	1.8 - 8.6 bar
Maximum inlet pressure	8.6 bar
Hydrostatic test pressure	20 bar
Water temperature std	1 - 43°C
Water temperature for HW volumetric	1 - 65°C
Water temperature for HW time clock	1 - 82°C
Ambient temperature	5 - 40°C

# Flow rates (3.5 bar inlet - valve only)

Continuous service flow ( $\Delta p = 1 \text{ bar}$ ) 11.6 m <sup>3</sup> /h
Peak service flow ( $\Delta p = 1.7 \text{ bar}$ ) 15.0 m <sup>3</sup> /h
Cv*
Kv* 11.4 m <sup>3</sup> /h
Maximum backwash flow ( $\Delta p = 1.8 \text{ bar}$ ). 11.1 m <sup>3</sup> /h

<sup>\*</sup>Cv : Flow rate in gpm across the valve at a pressure drop of 1 psi at 60°F.

#### Valve connections

Tank Thread	4" - 8 UN
Inlet/Outlet	11/2" BSP
Riser tube	50 mm [DN40]
Drain line	1" NPT
Brine line (1600/1650)	3/8"
Brine line (1700/1710)	1/2"

<sup>\*</sup>Kv : Flow rate in m<sup>3</sup>/h across the valve at a pressure drop of 1 bar at 16°C.



#### Electrical

Transformer input voltage	100 to 240 VAC
Input supply frequency	50 to 60 Hz
Transformer output voltage	24 VAC, 60 VA
Motor input voltage	24 VAC
Controller input voltage	24 VAC
Controller max. power consumption	35 W
Controller protection rating	IP 22
Valve protection rating	IP 44
Power supply	230 VAC, 50/60 Hz, 60 VA, Class I
Transient overvoltages	within the limits of category II
Pollution Degree	3

Temporary overvoltages must be limited in duration and in frequency.

## **Environmental conditions**

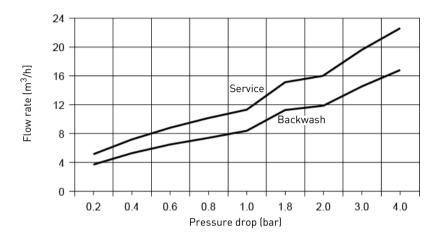
- Indoor use only;
- temperature from 5°C to 40°C;
- maximum relative humidity 80% for temperatures up to 31°C decreasing linearly to 50% relative humidity at 40°C;
- mains supply voltage fluctuations up to  $\pm 10\%$  of the nominal voltage.



## 3.1.1. Performance flow rate characteristics

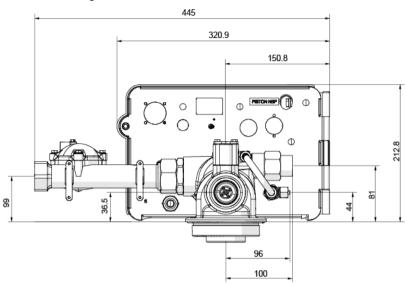
The graph shows the pressure drop created by the valve itself at different flow rates. It allows to predetermine the maximum flow rate going through the valve depending on the system settings (inlet pressure etc). It also allows to determine the valve pressure drop at a given flow rate, and therefore to evaluate the system pressure drop vs flow rate.

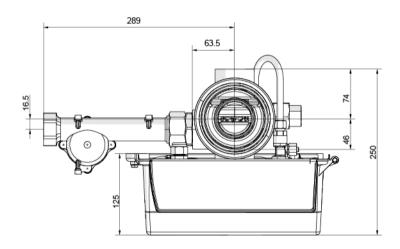
## FLOW RATE VS PRESSURE DROP





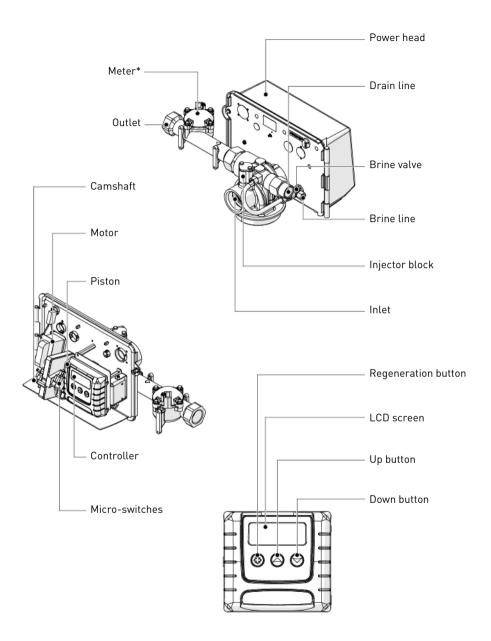
# 3.2. Outline drawing







# 3.3. Description and components location



<sup>\*</sup>Not included in case of timeclock



# 3.4. System regeneration cycle



#### Note

This valve allows to do down flow or up flow regenerations.

# 3.4.1. Downflow regeneration cycle (5-cycles operation)

#### Service — normal use

Untreated water is directed down through the resin bed and up through the riser tube. The hardness ions attach themselves to the resin and are removed from the raw water being exchanged on the resin beads against sodium ions. The water is conditioned as it passes through the resin bed.

#### Backwash — cycle C1

The flow of water is reversed by the valve and directed down through the riser tube and up through the resin bed. During the backwash cycle, the bed is expanded and debris is flushed to the drain, while the media bed is remixed.

#### Brine draw & slow rinse — cycle C2

The controller directs water through the brine injector and brine is drawn from the brine tank. The brine is then directed down through the resin bed and up through the riser tube to the drain. The hardness ions on the resin beads are replaced by sodium ions and are sent to the drain. The resin is regenerated during the brine cycle. Afterwards the slow rinse phase starts.

## Rapid rinse — cycle C3

The valve directs water down through the resin bed and up through the riser tube to the drain. Any residual brine is rinsed from the resin bed, while the media bed is recompacted.

#### Brine tank refill - cycle C4

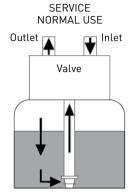
Water is directed to the brine tank, at a rate controlled by the refill controller [BLFC], to create brine for the next regeneration. During brine refill, treated water is already available at the valve outlet.

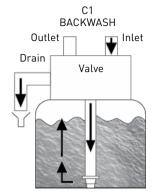


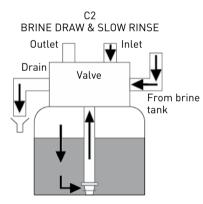


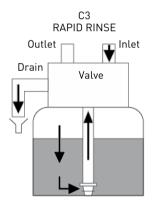
#### Note

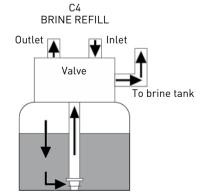
For illustration purpose only. Always verify inlet and outlet marking on the valve.

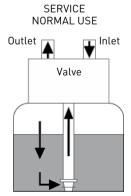














## 3.4.2. Filter cycle (3-cycles operation)

#### Service — normal use

Untreated water is directed down through the media and up through the riser tube. The impurities are retained by the media. The water is filtered as it passes through the media.

#### Backwash — cycle C1

The flow of water is reversed by the valve and directed down through the riser tube and up through the resin bed. During the backwash cycle, the bed is expanded and debris is flushed to the drain, while the media bed is remixed.

## Rapid rinse — cycle C2

The valve directs water down through the media and up through the riser tube to the drain. The media is recompacted.

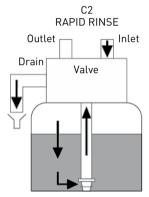


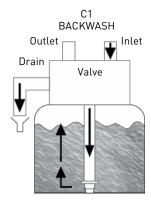
#### Note

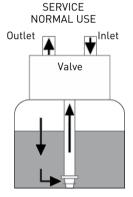
For illustration purpose only. Always verify inlet and outlet marking on the valve.



SERVICE NORMAL USE Outlet Inlet





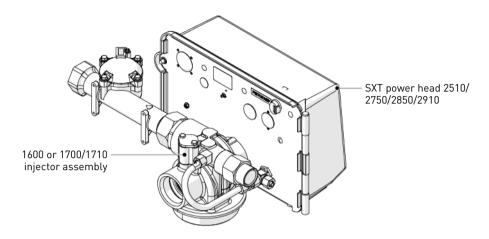




# 3.5. Configurations for softener and filter

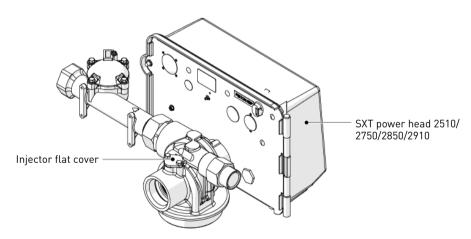
## 3.5.1. Downflow automatic softener

The valve is mounted with the SXT power head 2510/2750/2850/2910, part number VCPHINDUS1 and a 1600 or 1700/1710 injector assembly, part numbers 24199-X, 24173-X or 24555-X for HW.



## 3.5.2. Automatic filter

The valve is mounted with the SXT power head 2510/2750/2850/2910, part number VCPHINDUS1 and an injector flat cover, part number 11893SP.





# 4. System sizing

## 4.1. Recommendations

## 4.1.1. Injector/DLFC/BLFC-Valve configuration

Valve	Tank diameter	Resin volume	Injector			DLFC	BLFC		
type	[in]	L	DF	Color	UF	Color	[gpm]	DF [gpm]	UF [gpm]
2850/ 1600	10	35 - 42	1	White			2.4	0.50	
	12	43 - 56	2	Blue			3.5		
	14	57 - 85	3	Yellow	N/A en		5.0	1.0	
2850/ 1700	16	83 - 113	3C			N/A	7.0	1.2	N/A
	21	114 - 198	4C	Green			10.0	2.0	
	24	199 - 283	40				15.0		
	30	284 - 425	5C	White			25.0	4.0	

# 4.2. Sizing a softener (single unit)

#### 4.2.1. Parameters to be considered

Whenever installing a softener, it is preferable to have full water analysis to ensure the inlet water content will not affect the resin bed



#### Note

Please consult your resin manufacturer specifications to ensure that no additional pretreatment prior to softening is required.

The below sizing method can be applied for both residential and industrial softeners.

The sizing of a softener must be based upon certain parameters:

- inlet water hardness:
- peak flow rate and nominal flow rate:
- service velocity;
- salt dosage.

The softening and regeneration reactions are driven under certain conditions. To allow these reactions to take place, make sure that the velocity is convenient during the different phases for proper ion exchange. This velocity is given in the resin manufacturer specifications sheet.



Depending on the inlet water hardness, the service velocity for standard softening must be between:

Service velocity [bed volume per hour]	Inlet water hardness [mg/l as CaCO <sub>3</sub> ]	°f °TH	°dH
8 - 40	<350	<35	<19.6
8 - 30	350 to 450	35 - 45	19.6 - 25.2
8 - 20	>450	>45	>25.2



#### Note

Failure to respect the service velocity will lead to hardness leakage or even total softener inefficiency.

Note that the water supply piping size may also be useful when estimating the nominal flow rate, since the size of the piping allows a maximum flow rate to pass. Assuming the maximum velocity of water in pipes is about 3 m/s, a good estimation for most common pressure [3 bar] and temperature [16°C] is:

Piping size (int	ernal diameter)	Max. flow rate		
[in]	[mm]	[m³/h at 3 m/s]		
0.5	12	1.22		
0.75	20	3.39		
1	25	5.73		
1.25	32	8.69		
1.5	40	13.57		
2.0	50	21.20		
2.5	63	34.2		
3.0	75	49.2		

## 4.2.2. Determining the required volume of resin

When sizing a softener, make sure that the volume of resin in the tank (bed volume) will be sufficient so that even when the peak flow rate is reached, the velocity is still between the above values depending on the hardness. When sizing a softener, always choose the resin volume and tank size based on the peak flow rate but not on the nominal flow rate.



#### Note

Sizing on the nominal flow rate without taking the peak flow rate into account would result in choosing smaller tank size and resin volume, and may lead in severe hardness leakage during the service cycle when the peak flow is reached.



The maximum softened water flow rate that a softener can produce is given by the following formula:

with:

Q<sub>service max</sub>: service flow rate [m<sup>3</sup>/h] Fs<sub>service</sub>: service velocity [BV/h]

BV: bed volume of resin [m<sup>3</sup>]

Knowing this required volume of resin, it is possible now to determine the tank you need. Note that at least a third of the total volume of the tank must be kept as free space so that the bed expansion during backwash is sufficient to ensure correct cleaning of the resin.

## 4.2.3. Resin exchange capacity and capacity of the unit

The resin exchange capacity and capacity of the unit are two different things that should not be confused. The resin exchange capacity is the amount of  $Ca^{2+}$  and  $Mg^{2+}$  that can be retained by 1 liter of resin, which will depend on the resin type and salt dosage, whereas the capacity of the unit is the capacity of the system, which will depend on the volume of resin and resin exchange capacity.

Knowing the required volume of resin, you can determine the exchange capacity of the unit. The capacity of the unit can be expressed in different ways:

- the mass capacity, which corresponds to the weight in equivalent CaCO<sub>3</sub> that can be fixed on the resin, expressed in kg as CaCO<sub>3</sub>;
- the volume capacity, which represents the maximum amount of water that can be treated between 2 regenerations. This last capacity takes into account the hardness of the water to be treated and is expressed in m<sup>3</sup> or liters;
- the combined capacity, which represents the volume of water that could be treated between 2
  regenerations if the inlet hardness is 1 °f or °dH. This capacity is expressed in °f.m³ or °dH.m³.

The resin exchange capacity will depend on the amount of salt to be injected into the resin bed during the regeneration. This amount of salt is given in grams per liter of resin. The next table is showing the resin exchange capacity in function of the amount of salt for a system with standard efficiency regeneration.

Resin exchange capacity as a function of the salt dosage:

Salt amount [g/L <sub>resin</sub> ]	Corresponding resin exchange capacity in [g/ $L_{\rm resin}$ ] as CaCO $_3$	°f.m <sup>3</sup> [per L <sub>resin</sub> ]	°dH.m <sup>3</sup> [per L <sub>resin</sub> ]
50	29.9	2.99	1.67
60	34	3.4	1.9
70	37.5	3.75	2.09
80	40.6	4.06	2.27
90	43.4	4.34	2.42
100	45.9	4.59	2.56
110	48.2	4.82	2.69



Salt amount [g/L <sub>resin</sub> ]	Corresponding resin exchange capacity in $[g/L_{resin}]$ as $CaCO_3$	°f.m <sup>3</sup> [per L <sub>resin</sub> ]	°dH.m <sup>3</sup> [per L <sub>resin</sub> ]
120	50.2	5.02	2.8
130	52.1	5.21	2.91
140	53.8	5.38	3.01
150	55.5	5.55	3.1
170	58.5	5.85	3.27
200	62.7	6.27	3.5
230	66.9	6.69	3.74
260	71	7.1	3.97
290	75.3	7.53	4.21

## To calculate the system mass capacity:

with:

M<sub>capacity</sub>: system mass capacity [g as CaCO<sub>3</sub>]

V<sub>resin</sub>: volume of resin [L]

C<sub>resin ex</sub>: resin exchange capacity [g/L<sub>resin</sub> as CaCO<sub>3</sub>]

## To calculate the system combined capacity:

$$C_{capacity} = V_{resin} \times C_{cor resin ex}$$

with:

C<sub>capacity</sub>: system combined capacity [°f.m<sup>3</sup> or °dH.m<sup>3</sup>]

V<sub>resin</sub>: volume of resin [L]

 $C_{cor\,resin\,ex}$ : corresponding resin exchange capacity [°f.m $^3$ /L or °dH.m $^3$ /L]

#### To calculate the system volume capacity:

$$V_{capacity} = M_{capacity} / TH_{inlet}$$

or

with:

V<sub>capacity</sub>: system volume capacity [m<sup>3</sup>]

M<sub>capacity</sub>: system mass capacity [g as CaCO<sub>3</sub>]

C<sub>capacity</sub>: system combined capacity [°f.m³ or °dH.m³]

TH<sub>inlet</sub>: inlet water hardness [mg/L as CaCO<sub>3</sub> or °f or °dH]

 $V_{capacity} = C_{capacity} / TH_{inlet}$ 



#### Caution

If a mixing device is set on the valve before meter, TH =  $TH_{INLET}$  -  $TH_{OUTLET}$ .

Having determined the previous capacity allows the operator to know the service cycle duration.



## 4.2.4. Valve configuration

Knowing the volume of resin, tank size and specifications of the resin, it is possible to determine the required valve configuration. The resin specification will give the backwash velocity, as well as the brine draw and slow rinse velocity that must be respected in order to ensure a proper regeneration of the unit. From this data, determine the required backwash flow rate as well as the brine draw and slow rinse flow rate. In most cases, the fast rinse flow rate will be the same as the backwash flow rate, however for certain valve types the fast rinse flow rate will be the same as the service flow rate.

#### To determine the backwash flow rate:

 $Q_{backwash} = Fs_{backwash} \times S$ 

with:

Q<sub>backwash</sub>: backwash flow rate [m<sup>3</sup>/h] Fs<sub>backwash</sub>: backwash velocity [m/h] S: Tankcross section area [m<sup>2</sup>]

The DLFC installed on the valve has to limit the backwash flow rate to the above calculated flow rate.

#### To determine the injector size:

The velocities to be respected for brine draw and slow rinse are given on the resin manufacturer specifications. Generally speaking, the injector has to allow a flow rate of about 4BV/h (corresponding to the flow rate of brine being drawn added to the flow rate of raw water passing through the injector nozzle to create the suction effect).

$$Q_{Inj} = 4 \times BV / h$$

with

 $Q_{inj}$ : total flow rate passing through the injector [L/h] BV: bed volume of resin [L]



#### Note

This value does not correspond to the brine draw flow rate but to the total flow rate passing through the injector. Then refer to the injector diagrams at the inlet pressure in order to check if the injector will give a correct flow rate. See chapters 4.3. Salt amount definition, page 32 and 4.4. Injector flow rates, page 32.



## 4.2.5. Cycle time calculation

From this point, the volume of resin, the tank size, the capacity of the softener and the valve configuration are determined. Next step is to calculate the regeneration cycle duration, which depends on the valve configuration and once again on the resin specifications.



#### Note

Preprogrammed cycle times are only factory default programming that need to be adjusted to fit the system requirements.

For cycle time calculation the valve configuration must be known, which depends on:

- the tank size;
- the resin specifications for the velocity for backwashing the resin bed;
- the velocity of water for brine draw, slow rinse and fast rinse.

Further information needed for cycle time calculation are:

- the resin volume previously determined;
- the salt amount used per regeneration;
- the volume of water to use for backwash, brine draw, slow rinse and fast rinse.

#### To calculate the backwash duration:

 $T_{backwash} = (N_{BVbw} \times BV) / Q_{DLFC}$ 

with

T<sub>backwash</sub>: backwash duration [min]

N<sub>BVbw</sub>: number of bed volume for backwash

BV: bed volume [L]

 $\mathsf{Q}_\mathsf{DLFC} \text{: drain line flow controller size [L/min]}$ 



#### Note

The typical value of the volume of water to be used for backwash is between 1.5 and 4 times the bed volume, depending on the inlet water quality.



#### To calculate the brine draw duration:

Knowing the injector draw flow rate at the working pressure:

$$T_{brine\ draw} = V_{brine} / Q_{draw}$$

with:

Thrine draw: brine draw duration [min]

 $V_{brine}$ : brine volume to be drawn [L], see Refill calculation page 32

Q<sub>draw</sub>: injection draw flow rate [L/min]



#### Note

Multiply the amount of salt in kg by 3 to get a approximation of the brine volume to draw.

#### To calculate slow rinse duration:

The volume of water to be used for slow rinse is given in the resin manufacturers specifications. Generally speaking, it is advised that between 2 and 4 BV of water is used to perform the slow rinse after brine draw. The slow rinse cycle allows brine to be pushed slowly through the resin bed, allowing the resin to be in contact with brine for sufficient time and therefore to be regenerated.

Refer to the injector curve at the common working pressure to determine the slow rinse duration.

$$T_{slow rinse} = (N_{BVsr} \times BV) / Q_{SR}$$

with:

T<sub>slow rinse</sub>: slow rinse duration [min]

N<sub>BVsr</sub>: number of bed volume for slow rinse

BV: bed volume [L]

Q<sub>SR</sub>: injector slow rinse flow rate [L/min]

#### To calculate fast rinse duration:

The fast rinse is aimed at eliminating an excess of salt in the resin bed and also recompacting the resin in the tank.

Depending on the valve type, the fast rinse flow rate is controlled by the DLFC or it has about the same flow rate as in service. The fast rinse velocity can be the same as the service velocity, and the volume of water to be used for the fast rinse is generally between 1 and 10 BV depending on the salt dosage.

$$T_{fast rinse} = (N_{BVfr} x BV) / Q_{DLFC}$$

with:

T<sub>fast rinse</sub>: fast rinse duration [min]

N<sub>RVfr</sub>: number of bed volume for fast rinse

BV: bed volume [L]

Q<sub>DLFC</sub>: drain line flow controller size [L/min]



#### To calculate the refill duration:

The refill flow rate is controlled by the refill controller (BLFC). The relation between the BLFC size, the tank size and the resin volume is given in the valve specifications.

To calculate the refill duration:

$$T_{refill} = V_{WB} / Q_{BLFC}$$

with:

T<sub>refill</sub>: refill duration [min]

V<sub>WR</sub>: Volume of water to be refill to prepare the brine [L]

Q<sub>BLFC</sub>: BLFC size [L/min]

$$V_{WR} = D_{Salt} \times BV / S_{Sol}$$

with:

V<sub>WB</sub>: Volume of water to be refill to prepare the brine [L]

D<sub>Salt</sub>: Salt dosage per liter of resin [g/L]

BV: Bed volume [L]

S<sub>sol</sub>: 360g/L - Solubility of salt per liter of water



#### Note

When calculating the time required to draw the brine, take into account that the volume of brine  $[V_{brine}]$  will be 1.125 bigger than the volume of water refilled.

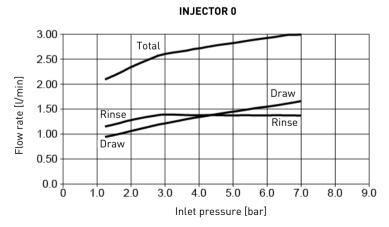
# 4.3. Salt amount definition

The salt settings is done through the controller programming.

# 4.4. Injector flow rates

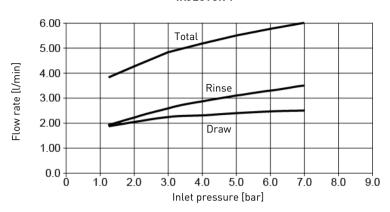
The following graphics represent the injectors flow rate as a function of the inlet pressure for the different injector sizes.

## 4.4.1. 1600 injectors

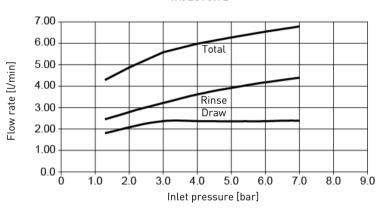




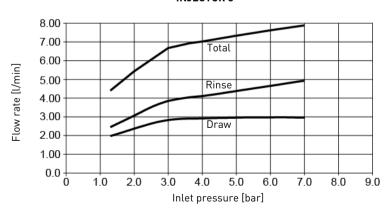




#### **INJECTOR 2**

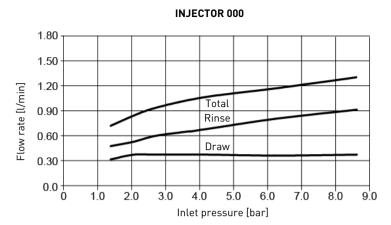


## **INJECTOR 3**

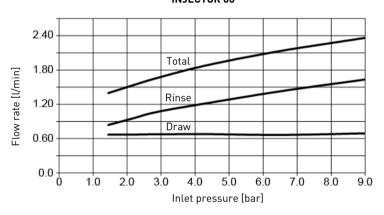




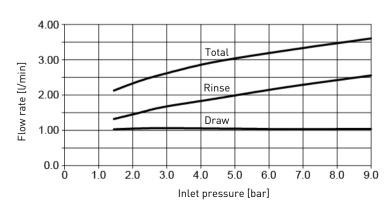
# 4.4.2. 1650 injectors



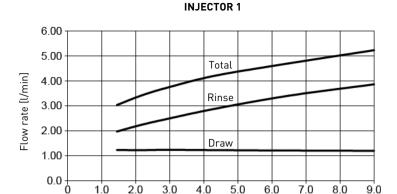
# **INJECTOR 00**



#### INJECTOR 0

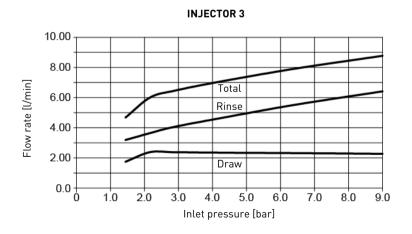






Inlet pressure [bar]

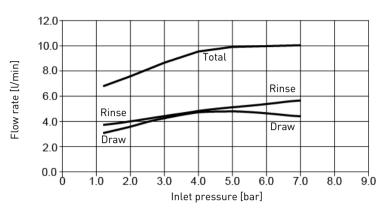
#### **INJECTOR 2** 8.00 7.00 Total 6.00 Flow rate [I/min] 5.00 Rinse 4.00 3.00 Draw 2.00 1.00 0.0 1.0 2.0 3.0 4.0 5.0 6.0 7.0 8.0 9.0 Inlet pressure [bar]



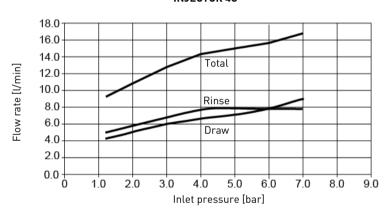


# 4.4.3. 1700/1710 injectors

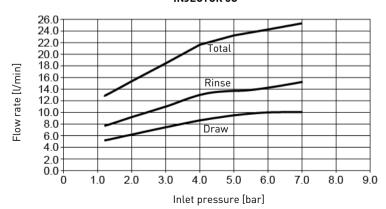




# **INJECTOR 4C**



## **INJECTOR 5C**





## 5. Installation



#### Mandatory

It is strictly forbidden for not qualified personal, to accede to system's internal parts to perform any kind of technical action. <u>Be sure to disconnect the electrical power</u>, close the water inlet and depressurize the system before opening the front cover to access internal parts.

# 5.1. Warnings

The manufacturer will not be held liable for any damages to people or properties resulting from an improper use of the device not compliant with the following instructions.

Whenever this guide doesn't clarify all doubts about installation, service or maintenance, please contact the technical support of the company that has installed the device.

Device installation must be done by a qualified technician according to the current standards and regulations, using tools compliant with the device for a safe use and referring to that technician also for device maintenance.

In case of out of order or malfunction, before performing any kind of action on the device, please ensure to have disconnected the transformer from the power source, to shut off inlet water supply to the valve and to drain water pressure opening a tap down-line of the valve.

- Be careful when removing the valve from the box and during subsequent handling, weight is liable to cause damage to property and persons in case of accidental impact.
- 2. Before sending the water on the valve, make sure that all plumbing connections are tight and properly implemented in order to avoid dangerous leaks of pressurized water.
- 3. Use caution when installing welded metal piping near the valve, the heat may damage the plastic body of the valve and the bypass.
- 4. Be careful not to let the full weight of the valve rest on fittings, pipes or bypass and vice versa.
- Make sure that the environment in which the valve is installed does not reach water freezing temperatures, the valve may be damaged.
- 6. Make sure that the tank containing the resin is vertical, otherwise the resin could enter in the valve and damage it.

# 5.2. Safety notices for installation

- Observe all warnings that appear in this manual;
- only qualified and professional personnel are authorized to carry out installation work.



### 5.3. Installation environment

### 5.3.1. General

- Use only brine salts designed for water softening. Do not use ice melt salt, block, or rock salts;
- keep the media tank in the upright position. Do not turn on its side, upside down, or drop. Turning
  the tank upside down may cause media to enter the valve or plug the upper screen;
- follow State and local codes for water testing. Do not use water that is micro-biologically unsafe
  or of unknown quality;
- when installing the water connection (bypass or manifold) first connect to the plumbing system.
   Allow heated parts to cool and cemented parts to set before installing any plastic parts. Do not get primer or solvent on 0-rings, nuts, or the valve.

#### 5.3.2. Water

- Water temperature must not exceed 43°C;
- a minimum of 1.4 bar (dynamic pressure on injector) of water pressure is required for the regeneration valve to operate effectively.



### Mandatory

Do not exceed a maximum of 8.6 bar inlet pressure. Should this happen or be subject to happen, it is necessary to install a pressure regulator upstream the system.

### 5.3.3. Electrical

There are no user-serviceable parts in the AC/DC transformer, motor, or controller. In the event of a failure, these should be replaced.

- All electrical connections must be completed according to local codes;
- use only the power AC/DC transformer that is supplied;



#### Mandatory

The use of any other power transformer than the one supplied void the warranty of all electronic parts of the valve.

- the power outlet must be grounded;
- to disconnect power, unplug the AC/DC transformer from its power source;
- an uninterrupted current supply is required. Please make sure that the voltage supply is compatible with the unit before installation;
- make sure the controller power source is plugged in;
- if the electrical cable is damaged, it must imperatively be replaced by qualified personnel.



#### 5.3.4. Mechanical

- Do not use petroleum-based lubricants such as vaseline, oils, or hydrocarbon-based lubricants.
   Use only 100% silicone lubricants;
- all plastic connections should be hand tightened. PTFE (plumber's tape) may be used on connections that do not use an o-ring seal. Do not use pliers or pipe wrenches;
- existing plumbing should be in a good shape and free from limescale. In case of doubt, it is
  preferable to replace it;
- all plumbing must be completed according to local codes and installed without tension or bending stresses;
- soldering near the drain line should be done before connecting the drain line to the valve.
   Excessive heat will cause interior damage to the valve;
- do not use lead-based solder for sweat solder connections:
- the riser tube should be cut 5.7 mm below the top of the tank. Slightly bevel the ridge in order to avoid deterioration of the seal whilst fitting the valve:
- the drain line must be a minimum of 12.7 mm ( $\frac{1}{2}$ ") in diameter. Use 19 mm ( $\frac{3}{4}$ ") pipe if the backwash flow rate is greater than 26.5 lpm or the pipe length is greater than 6 m;
- do not support the weight of the system on the valve fittings, plumbing, or the bypass;
- it is not recommended to use sealants on the threads. Use PTFE (plumber's tape) on the threads
  of the drain elbow, and other NPT/BSP threads;
- the installation of a prefilter is always recommended (100μ nominal);
- valve inlet/outlet must be connected to main piping via flexible.

# 5.4. Integration constraints

Location of a water treatment system is important. The following conditions are required:

- flat and firm level platform or floor;
- room to access equipment for maintenance and adding brine (salt) to tank;
- constant electrical supply to operate the controller;
- total minimum pipe run to water heater of 3 m to prevent backup of hot water into system;
- always install check valve before water heater to protect the softener from hot water return;
- local drain for discharge as close as possible;
- water line connections with shut off or bypass valves;
- must meet any local and state codes for site of installation;
- valve is designed for minor plumbing misalignments. Do not support weight of system on the plumbing;
- be sure all soldered pipes are fully cooled before attaching plastic valve to the plumbing.



# 5.5. Valve connection to piping

The connections should be using PTFE (plumber's tape) on the threads if using the threaded connection type.

In case of heat welding (metal type connection), the connections should not be made to the valve when soldering.



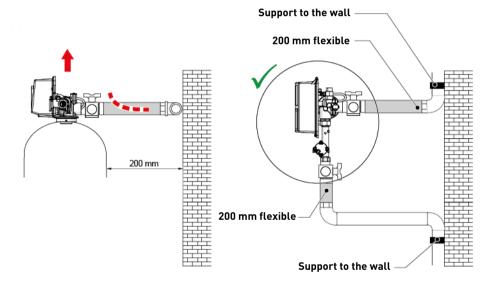
#### Note

See chapter 3.3. Description and components location, page 19 to identify the connections.

### 5.5.1. Top-mounted valve installation

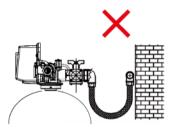
When pressurized, any composite tank will expand both vertically and circumferential. In order to compensate the vertical expansion, the piping connections to the valve must be flexible enough to avoid overstress on the valve and tank.

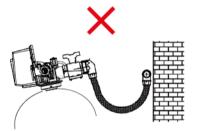
In addition, the valve and tank should not be supporting any part of the piping weight. This is hence compulsory to have the piping fixed to a rigid structure (e.g. frame, skid, wall...) so that the weight of it is not applying any stress on the valve and tank.





- The diagrams above illustrate how the flexible piping connection should be mounted;
- in order to adequately compensate the tank elongation the flexible piping must be installed horizontally;
- should the flexible piping connection be installed in vertical position, instead of compensating
  the elongation, it will create additional stresses on the valve & tank assembly. Therefore this is
  to be avoided;
- the flexible piping connection must also be installed stretched, avoiding excessive length. For instance 20 - 40 cm is enough;
- excessively long and non-stretched flexible piping connection will create stresses on the valve
  and tank assembly when the system is pressurized, as illustrated in the below picture: on the left
  the assembly when the system is unpressurised, on the right the flexible piping connection when
  put under pressure tends to lift up the valve when stretching up. This configuration is even more
  dramatic when using semi-flexible piping;
- failure to provide enough vertical compensation may lead to different kinds of damage, either on
  the valve thread which connects to the tank, or on the female thread connection of the tank that
  connects to the valve. In some cases, damage may also be seen on the valve inlet and outlet
  connections;



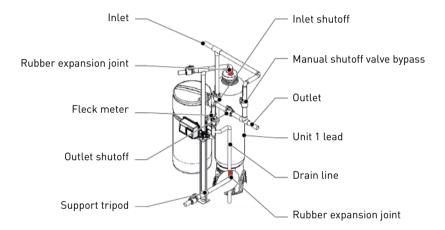




- in any case, any failure caused by improper installation and/or piping connections may void the warranty of Pentair products;
- in the same way, using lubricant\* on the valve thread is not allowed and will void the warranty for
  the valve and tank. Indeed using lubricant there will cause the valve to be over-torqued, which
  may lead to valve thread or tank thread damage even if the connection to piping has been done
  following the above procedure.

### 5.5.2. Side-mounted valve installation

Valid for location having a reduced height.

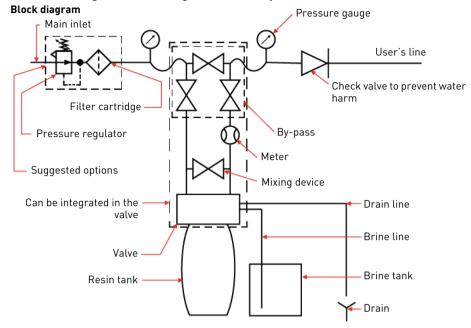


- To avoid the piping supporting the valve and side adaptor weight, they must be fixed on a tripod
  or any other appropriate support;
- in order to adequately compensate the tank elongation, the rubber expansion joints must be mounted on the top and bottom of the tank. In red on the diagram above.

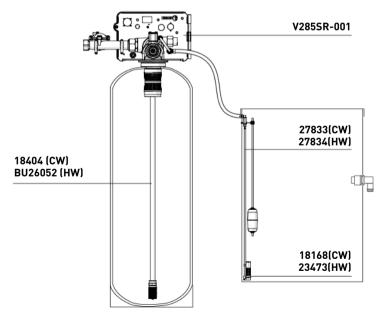
<sup>\*</sup>Note: Use of petroleum-based grease and mineral based lubricant is totally forbidden, not only on the valve thread, since plastics used (especially Noryl) will highly suffer from contact with this type of grease, leading into structural damage hence to potential failures.



# 5.6. Block diagram and configuration example

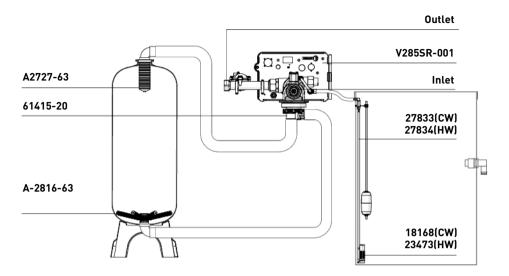


## Top mounted configuration example





# Side mounted configuration example





# 5.7. Regeneration types



#### Note

For all regeneration types, the valve has the options with or without NBP (no hard water coming out from outlet during regeneration).

#### Metered immediate control

A meter immediate control measures water usage and regenerates the system as soon as the calculated system capacity is depleted. The control calculates the system capacity by dividing the unit capacity (typically expressed in °TH\*m³ volume) by the feedwater hardness and subtracting the reserve. Meter Immediate systems generally do not use a reserve volume. A Meter Immediate control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

#### Metered delayed control

A Meter Delayed Control measures water usage and regenerates the system at the programmed regeneration time after the calculated system capacity is depleted. As with Meter Immediate systems, the control calculates the system capacity by dividing the unit capacity by the feedwater hardness and subtracting the reserve. The reserve should be set to insure that the system delivers treated water between the time the system capacity is depleted and the actual regeneration time. A Meter Delayed control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

### Time clock delayed control

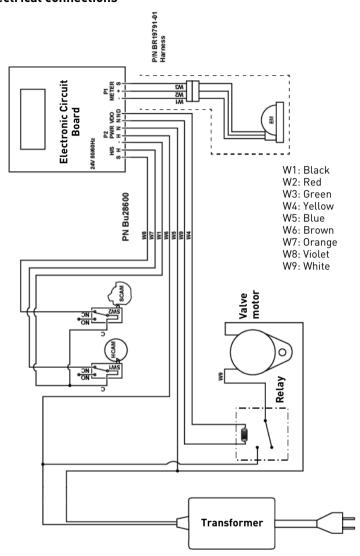
A Time Clock Delayed Control regenerates the system on a timed interval. The control will initiate a regeneration cycle at the programmed regeneration time when the number of days since the last regeneration equals the regeneration day override value.

#### Day of the week control

This control regenerates the system on a weekly schedule. The schedule is defined in Master Programming by setting each day to either "OFF" or "ON." The control will initiate a regeneration cycle on days that have been set to "ON" at the specified regeneration time.



# 5.8. Electrical connections





#### Note

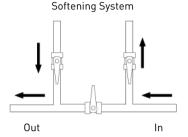
The microswitchs are connected on C and NC.



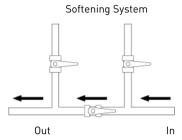
### 5.9. By-passing

A bypass valve system should be installed on all water conditioning systems. Bypass valves isolate the softener from the water system and allow unconditioned water to be used. Service or routine maintenance procedures may also require that the system is bypassed.

### Normal operation



#### In Bypass





### Caution

Do not solder pipes with lead-based solder.



### Caution

Do not use tools to tighten plastic fittings. Over time, stress may break the connections.



### Caution

Do not use petroleum grease on gaskets when connecting bypass plumbing. Use only 100% silicone grease products when installing any plastic valve. Non-silicone grease may cause plastic components to fail over time.



### 5.10. Drain line connection



#### Note

Standard commercial practices are expressed here. Local codes may require changes to the following suggestions. Check with local authorities before installing a system.



### Mandatory

The drain line must be built with 1" PVC rigid tube with an air gap must be present at the drain



#### Caution

Flexible and semi-flexible hoses may bend and whip during draining.

The drain line must be built with 1" PVC rigid tube with an air gap.

The drain line may be elevated up to 1.8 m providing the run does not exceed 4.6 m and water pressure at the softener is not less than 2.76 bars. Elevation can increase by 61 cm) for each additional 0.69 bar of water pressure at the drain connector.

Where the drain empties into an overhead sewer line, a sink-type trap must be used.

Secure the end of the drain line to prevent it from moving.



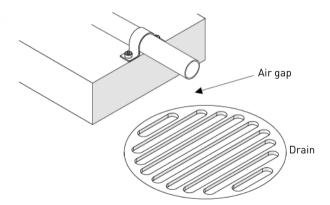
#### Note

Waste connections or the drain outlet shall be designed and constructed to provide connection to the sanitary waste system through an air-gap of 2 pipe diameters or 50.8 mm [2"], whichever is larger.



#### Caution

Never insert the drain line directly into a drain, sewer line or trap. Always allow an air gap between the drain line and the waste water to prevent the possibility of sewage being backsiphoned into the softener.





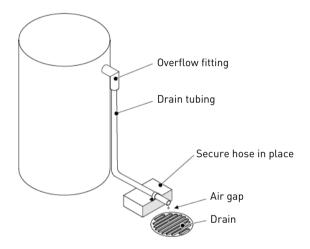
### 5.11. Overflow line connection

In the event of a malfunction, the brine tank overflow fitting will direct "overflow" to the drain instead of spilling on the floor. This fitting should be on the side of the brine tank. Most tank manufacturers include a post for the tank overflow connector.

To connect the overflow line, locate the hole on the side of the tank. Insert the overflow fitting into the tank and tighten with plastic thumb nut and gasket as shown below. Attach a 25.4 mm (1") I.D. tubing (not supplied) to fitting and run to drain.

Do not elevate overflow higher than overflow fitting.

Do not tie into the drain line of the controller unit. The overflow line must be a direct, separate line from overflow fitting to drain, sewer or tub. Allow an air gap as per drain line instructions.





#### Caution

Floor drain is always recommended to avoid flooding in case of overflow.

### 5.12. Brine line connection

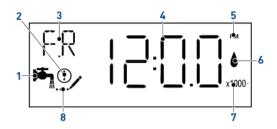
The brine line from the tank connects to the valve. Make the connections and hand tighten. Be sure that the brine line is secure and free from air leaks. Even a small leak may cause the brine line to drain out, and the softener will not draw brine from the tank. This may also introduce air into the valve, causing problems with the valve operation.

Most installations utilize a tank check valve.



# 6. Programming

# 6.1. Display



- 1. Service icon
- 2. Error / Information icon
- 3. Parameter display
- → Appears in service mode;
- → Flashes if a regeneration cycle has been queued;
- → Appears in case of error, see page 82, or in diagnostic mode, see page 62.

Master programming and diagnostic modes:

- → C: Unit capacity;
- → CD: Current day;
- → CT: Regeneration control type;
- $\rightarrow$  DF: Display format;
- $\rightarrow$  Dn, n=1 to 7: Day of week;
- → D0: Days override;
- → FM: Flow meter;
- → FR: Current flow rate;
- → H: Feedwater hardness:
- → HR: Hours in service;
- $\rightarrow$  K: Meter pulse;
- $\rightarrow$  NT: Number of tanks;
- → PF: Peak flow rate;
- → RC: Reserve capacity;
- → RS: Reserve selection:
- → RT: Regeneration time;
- → SF: Safety factor;
- $\rightarrow$  SV: Software version;
- $\rightarrow$  TD: Time of day;
- → TS: Tank in service;
- → VT: Regeneration mode;
- $\rightarrow$  VU: Volume used;
- $\rightarrow$  VT: Regeneration mode.



### Regeneration cycles:

- → B1: First backwash (for dF2b regeneration mode);
- → B2: Second backwash (for dF2b regeneration mode);
- → BD: Brine draw;
- → BF: Brine fill;
- → BW: Backwash;
- → RR: Rapid rinse.
- 4. Data display
- 5. PM indicator  $\rightarrow$  Appears if controller set in US unit.
- 6. Flow indicator  $\rightarrow$  Flashes when outlet flow is detected.
- 7.  $\times 1000$  indicator  $\rightarrow$  Appears when the displayed number is bigger than 9999.
- 8. Programming icon → Appears in programming modes.

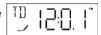
### 6.2. Commands

- A Press 🖒 to pass to the next step.
- **B** Use  $\checkmark$  and  $\checkmark$  to adjust the values.

# 6.3. Setting the time of the day (TD)

Set the time in the system.

A Press and hold  $\bigvee$  or  $\bigwedge$  until the programming icon replaces the service icon and the parameter display reads TD.



- **B** Set the time with  $\bigvee$  or  $\blacktriangle$ .
- C Press to validate the selection and return to the service mode, or wait for 10 seconds.

# 6.4. Basic programming

# 6.4.1. Day of override (DO)

Determine the maximum number of days of operation without regeneration.

**D** Press and simultaneously for 5 seconds to enter the menus sequence.



- **E** Select the number of days of Override with  $\checkmark$  and  $\triangle$ .
- **F** Press  $\diamondsuit$  to validate the selection and advance to the next parameter.



### 6.4.2. Regeneration time (RT)

Determine the time of regeneration.

- **G** Adjust the regeneration time with  $\nabla$  and  $\triangle$ .
- **H** Press to validate the selection and advance to the next parameter.



### 6.4.3. Feed water hardness (H)

Determine the feed water hardness in otH.

- I Adjust the water hardness with ▼ and ▲.
- **J** Press  $\diamondsuit$  to validate the selection and advance to the next parameter.



# 6.4.4. Reserve capacity (RC) or (SF)

Determine the reserve capacity in liter or in percentage.

- **K** Adjust the reserve capacity with  $\mathbf{\nabla}$  and  $\mathbf{\triangle}$ .
- L Press 🗘 to validate the selection and advance to the next parameter.



## 6.4.5. Current day of the week (CD)

Determine the day of regeneration.



#### Note

Appears only if the softener is set to "weekly time clock".



#### lote

1 for Monday, 2 for Tuesday, 3 for Wednesday, 4 for Thursday, 5 for Friday, 6 for Saturday and 7 for Sunday.

- **M** Adjust the day of the week with  $\checkmark$  and  $\checkmark$ .
- **N** Press  $\diamondsuit$  to validate the selection and exit the basic programming mode.





# 6.5. Master programming mode



#### Note

As soon as programming mode is entered, all parameters can be displayed or set to suit the needs. Depending on the current programming, some functions will not be displayed or will not be changeable.



### Note

If no button is pressed for 5 minutes in the Programming mode (basic or master mode), the controller returns to Service mode and changes made are not saved.



#### Note

Menus are displayed in a defined and incremental order.



# Mandatory

In order to save the new settings in the programming mode, it is necessary to go through all the parameters.

## 6.5.1. Master programming mode chart

Parameter		Options	Definition	Note
DF	Display format	GAL	US units	
Di	Display format	Ltr	Metric units	
		dF1b	Std DF single backwash	
	Regeneration flow	dF2b	Std DF double backwash	
VT		FLtr	Filter	To be used with standard piston only.
		UFbd	UF brine first	
		UFlt	UF filter	To be used with UF piston only.
		Othr	Other	
	Regeneration control type	Fd	Metered delayed	
СТ		FI	Metered immediate	



Parameter		Options	Definition	Note
СТ	Regeneration	tc	Time clock	
Ci	control type	dAY	Day of the week	
NT	Number of tanks	1	Single tank system	
1111	realing of talks	2	Double tanks system	
TS	Tank in service	U1	Tank 1 in service	Only displayed for double tanks
13	Talik ili Selvice	U2	Tank 2 in service	system.
С	Unit capacity	0.1 to 9'999'000	°TH*m <sup>3</sup>	Only displayed for volumetric regenerations.
V	Filter capacity	1 to 999'900	L	Only displayed for filter.
Н	Feedwater hardness	1 to 1990	°TH, ppm or grains	Only displayed for volumetric regenerations.
	Reserve	SF	Safety factor	
RS	selection	rc	Fixed reserve capacity	
SF	Safety factor	0 to 50	%	Only available if set in reserve selection.
RC	Fixed reserve capacity	0 to 50	%	Only displayed for volumetric regenerations and if set in reserve selection.
DO	Days override	0 to 99	Day	
RT	Regeneration time	00:00:00 to 23:59:59	Hour	Regeneration time will not appear unless regeneration day override is on.
B1	First backwash			Only displayed for dF2b regeneration flow. In case of dF1b regeneration flow, the screen shows BW.
BD	Brine draw	0 to 199	Minute	BD consist of time for brine draw and slow rinse.
В2	Second backwash			Only shown in dF2b regeneration mode.
RR	Rapid rinse			



Parameter		Options	Definition	Note
BF	Brine fill		Minute .	
BW	Backwash	0 to 199		
Rn	Cycle number n=1 to 6	0 (0 177		Only if "Othr" is chosen under <b>VT</b> . R1, R2, R3, etc will be displayed instead.
Dn	Day of week, n=1 to 7	ON - OFF	-	Regeneration setting for each day of the week. OFF by default.
CD	Current day	1 to 7	Day of the week	
		P0.7	¾" paddle wheel	
		t0.7	¾" turbine	
		P1.0	1" paddle wheel	
		t1.0	1" turbine	
FM	FM Flow meter type	P1.5	1½" paddle wheel	
		t1.5	1½" turbine	
		P2.0	2" paddle wheel	
		Gen	Generic or non-Fleck	
K	Meter pulse	0.1 to 999.9	liter	Only displayed for generic flow meter type.

# 6.5.2. Entering master programming mode

A Press and hold or a until the programming icon replaces the service icon and the parameter display reads TD.



- **B** Set the time to 12:01 PM with  $\checkmark$  or  $\checkmark$ .
- C Press 🗘 to validate the selection and return to the service mode, or wait for 10 seconds.
- **D** Press and hold  $\longrightarrow$  and  $\longrightarrow$  for 5 seconds until the programming icon replaces the service icon and the display format screen appears.



### 6.5.3. Display format mode (DF)

Select the unit of measure.

### Options:

- GAL: U.S. gallons and 12-Hour AM/PM;
- Ltr: liters and 24-Hour.
- **E** Press **▼** or **▲** to select the unit.
- ${f F}$  Press  $\diamondsuit$  to validate the selection and move to the next parameter.



# 6.5.4. Regeneration mode (VT)

Select the regeneration mode.

### Options:

- dF1b: standard downflow single backwash (standard);
- Othr: other;
- UFtr: upflow filter (for 5000 filter);
- UFbd: upflow brine first;
- FLtr: filter, to be used with standard piston only (except 5000);
- dF2b: standard downflow double backwash.
- **G** Press  $\overline{\phantom{a}}$  or  $\underline{\phantom{a}}$  to select the regeneration flow.
- **H** Press  $\diamondsuit$  to validate the selection and move to the next parameter.



# 6.5.5. Regeneration control type (CT)

Select the regeneration controller type.

#### Options:

- Fd: meter delayed;
- FI: meter immediate:
- tc: time clock;
- dAY: day of the week.
- I Press ▼ or ▲ to select the regeneration control type.
- ${\bf J} \quad {\sf Press} \ \diamondsuit \ {\sf to} \ {\sf validate} \ {\sf the} \ {\sf selection} \ {\sf and} \ {\sf move} \ {\sf to} \ {\sf the} \ {\sf next} \ {\sf parameter}.$





### 6.5.6. Number of tanks (NT)

Select the number of tanks

### Options:

- NT 1: single tank system;
- NT 2: double tanks system.



### Mandatory

Due to the 2850 valve being designed for single tank system only, set valve type to 1.







### 6.5.7. Tank in service (TS)



#### Caution

This parameter appears only if number of tanks **(NT)** is set to 2. If it appears, the 2850 valve being a single tank system, go back to number of tanks **(NT)** and set it to 1.

## 6.5.8. Unit capacity (C)

Set the unit capacity.



#### Note

The unit capacity parameter is only available if the controller type has been programmed for volumetric regeneration.



### Mandatory

Enter the capacity of the media bed in  $\mathrm{m}^3$  x °TH or g as  $\mathrm{CaCO}_3$  for softener system (C is displayed in the upper left corner) or in liters for filter (V is displayed in the upper left corner).



#### Note

The unit capacity can be set from 0.1 to 9999 x 1000  $^{\circ}$ TH\*m<sup>3</sup>, g as CaCO<sub>3</sub> equivalent or in grains if DF=GAL.

M Press or to select the unit capacity.

**N** Press to validate the selection and to move the next parameter.





### 6.5.9. Feedwater hardness (H)

Set the feedwater hardness



#### Note

The feedwater hardness parameter is only available if the controller type has been programmed for volumetric regeneration.



### Mandatory

Enter the feedwater hardness in °TH, ppm or grains of hardness for softener system.



#### Note

The feedwater hardness can be set from 1 to 1990 °TH, ppm, or grains.

O Press of to set the feedwater hardness in accordance with display format (DF), see chapter 6.5.3.



P Press 🖒 to validate the selection and to move the next parameter.

### 6.5.10. Reserve selection (RS)



#### Note

This parameter is not useful when regeneration control type (CT) is set to FI.

Set the reserve type.

## Options:

SF: safety factor;

rc: fixed reserve capacity.

**Q** Press  $\overline{\hspace{1em}}$  or  $\blacktriangle$  to set the reserve type.



**R** Press  $\diamondsuit$  to validate the selection and move to the next parameter.

### 6.5.10.1 Safety factor (SF)



#### Note

This parameter is not shown if **RS** is set to **rc**.

The safety factor can be set from 0 to 50% of the initial volumetric capacity.

**S** Press  $\bigvee$  or  $\blacktriangle$  to set the safety factor.

SF 20

**T** Press 🖒 to validate the selection and move to the next parameter.



### 6.5.10.2 Reserve capacity (RC)



#### Note

This parameter is not shown if **RS** is set to **SF**.

The fixed reserve capacity can be set up to a volume equivalent to 50% of the initial volumetric capacity.

**U** Press  $\overline{\phantom{a}}$  or  $\underline{\phantom{a}}$  to set the reserve capacity.

**V** Press  $\diamondsuit$  to validate the selection and move to the next parameter.



### 6.5.11. Days override (DO)

Set the maximum number of days between regeneration cycles.



#### Note

This parameter allows to set the maximum amount of days that the system can stay in service mode without a regeneration.



### Mandatory

In time clock mode the setting of this parameter is mandatory and the controller will need at least one regeneration day activated.



#### Note

Setting the parameter to "OFF" disables this function.



#### Note

The number of days can be set from OFF, or 1 to 99 days.

W Press or to set the days override.





# 6.5.12. Regeneration time (RT)

Set the regeneration time.

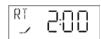


#### Note

Regeneration time is the time of the day when regenerations occur for delayed regeneration of any type and calendar override regeneration.

Y Press vor to set the regeneration time.







### 6.5.13. Regeneration cycle step duration

Set the duration in minutes of each regeneration cycle.



#### Note

Setting a cycle step to 0 will cause the controller to skip that step during regeneration, but keeps the following steps available.



#### Note

The different regeneration cycles are listed in sequence based on the regeneration flow selected for the system.



### Note

All cycles can be set from 0 to 199 minutes.

### 6.5.13.1 Regeneration abbreviations

B1	First backwash	BF	Brine fill
B2	Second backwash	BW	Backwash
BD	Brine draw	RR	Rapid rinse

### 6.5.13.2 For pre-set regeneration cycles

**AA** Press  $\bigvee$  or  $\bigwedge$  to set the regeneration time.

**AB** Press to validate the selection and move to the next parameter.



# 6.5.14. Day of week (Dn, n = 1 to 7)

Set the day of week for regeneration.

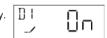


#### Note

The day of week parameter is only available if "day" mode has been set in controller type selection.

AC Press or to set "ON" or "OFF" to set the day as a regeneration day.

AD Press to validate the selection.



AE Repeat AC to AD until D7 is set.

**AF** Press to validate the selection and move to the next parameter.



## 6.5.15. Current day (CD)

Set the current day.



#### Note

The current day is defined from D1 (Monday) to D7 (Sunday).

AG Press or to set the current day.

**AH** Press  $\diamondsuit$  to validate the selection and move to the next parameter.



## 6.5.16. Flow meter type (FM)

Select the flow meter type.

### Options:

- P0.7: ¾" paddle wheel meter (Standard setting for 9100 SXT);
- t0.7: 3/4" turbine meter;
- P1.0: 1" paddle wheel meter:
- t1.0: 1" turbine meter;
- P1.5: 11/2" paddle wheel meter;
- t1.5: 11/2" turbine meter;
- P2.0: 2" paddle wheel meter:
- · Gen: generic or other non-Fleck meter.

Al Press or to select the flow meter type.



AJ Press 🖒 to validate the selection and move to the next parameter or exit master programming mode and save modifications done.

# 6.5.17. Meter pulse

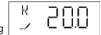
Set the meter pulse for a non-standard flow meter.



#### lote

The meter pulse parameter is only available if the Gen option has been set in flow meter type selection.

**AK** Press  $\bigvee$  or  $\bigwedge$  to set the meter constant in pulses per unit of volume.



AL Press to validate the selection and to exit the master programming mode.



# 6.6. Filter programming

To use the valve as a filter, in the master programming mode, set the regeneration mode (VT) to filter (FLtr). The controller will let set only the steps necessary to the filter mode, which are: regeneration control type (CT), days override (DO), regeneration time (RT), backwash (BW), rapid rinse (RR), day of week (Dn) and current day (CD).

# 6.7. Diagnostic



### Note

If none of the buttons are pushed for 1 minute in the diagnostic mode the controller returns to Service mode.

### 6.7.1. Commands

- A Press and hold 🗘 and 📤 for five seconds to enter the diagnostic mode.
- **B** Press  $\bigvee$  or  $\bigwedge$  to navigate in the diagnostic mode.
- **C** Press 🖒 to exit the Diagnostic mode at any time.

### 6.7.2. Current flow rate (FR)



#### Note

The display is updated every second.

A Current flow rate display (L/min or gpm depending on display format programmed):



## 6.7.3. Peak flow rate (PF)



#### Note

The controller registers the highest flow rate (L/min) since the last regeneration.

**B** Peak flow rate display:

ρc	0.0
1 1	
Œ	



# 6.7.4. Hours since last regeneration (HR)



#### Note

Shows the number of hours since the last regeneration, indicating the length of the current service cycle.

C Hours since last regeneration display:



## 6.7.5. Volume since last regeneration (VU)



#### Note

Shows the volume used since the last regeneration (L).

**D** Volume since last regeneration display (L or Gal depending on display format programmed):



# 6.7.6. Reserve capacity (RC)



#### Note

Shows the remaining reserve volume until next regeneration (L).

**E** Volume until next regeneration display (L or Gal depending on display format programmed):



### 6.7.7. Software version (SV)



#### Note

Shows the version of the software used by the controller.

**F** Software version display:





# 6.8. Resetting the controller



### Note

There are two methods to reset.

### 6.8.1. Soft reset (SR)



#### Caution

All the parameters are set to default values, except volume remaining in volumetric systems and days since last regeneration in time clock systems.

A Press and hold the and for 25 seconds while in normal service mode until **SR** is displayed.



### 6.8.2. Hard reset (HR)



#### Caution

All the parameters are set to default values.

- A Hold 🗘 while powering up the unit.
- **B** The display shows **HR**.
- **C** Reprogram all parameters in Master programming mode.

		_	_
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# 7. Commissioning



#### Note

This chapter is available for standard regeneration types. Contact your supplier if the actual regeneration is not standard and if you need assistance.

# 7.1. Water filling, draining and waterproofness inspection

# 7.1.1. Activating the softener with SXT controller

- A With the bypass still in bypass position (inlet and outlet of the valve closed), plug in the SXT controller to the power source.
- **B** Proceed to programming according to your system specification if not done yet.
- C Start a manual regeneration by pressing the regen button for 5 seconds. The piston will move into backwash position. If the first cycle is not backwash, quick cycle the valve until the piston is in backwash position. Once in this position, unplug the SXT controller from the power source.
- **D** With the bypass still in bypass position, put the bypass slowly in service position.
- **E** Open the nearest faucet close to the system.
  - The valve and tank will slowly get filled with raw water, allowing air to be purged by the drain and/or by the open faucet next to the system. Open the inlet progressively until fully open position.
- **F** Once the drain runs clear and the bypass valve is fully in service position, plug in again the SXT controller to the power source.
- **G** Push on the regen button once to move the piston to the next regeneration cycle position. Leave the valve 1 minute in each positions and move to the next one, until refill cycle is displayed. When refill cycle is displayed, let the valve run the entire cycle and check the level of water in the brine tank or cabinet. The level of water in the brine tank should be about 5 cm above the salt platform. You may want to mark the level on the brine tank as this can be used as an indicator for the future lifetime of the softener.
- **H** Once refill cycle is completed, the valve will automatically go back into service position (unless non-standard regen sequence is programmed). Start again a manual regeneration by pressing for 5 seconds on the regen button. The valve will move to backwash position.
- Press the regen button once to move to brine draw position. Check to see in the brine tank if the water level decrease.
- J Once the draw function is observed and confirmed (level of water in the brine tank or cabinet has decreased), you may go through each cycle pushing on the regen button until refill cycle, leave the water come back to the "full" level, and then push on the regen button so that the valve returns into service position.



- K Fill the brine tank or cabinet with salt. You may want to mark the level of water in the brine tank/ cabinet when completely refilled with water and full of salt. In the future, after each regeneration, you can visually control that the quantity of water refilled should be between the 2 marks done. Marking are optional, but may allow to visually detect any irregularity during regeneration that may lead to softener inefficiency.
- L With the brine tank completely refilled and full of salt, adjust the safety brine valve in the brine well. Make sure the overflow elbow is installed above the float level.
- **M** After the softener has been running a few minutes in service, proceed to hardness test on outlet water to make sure the water is treated as per requirements.

The system is ready and in service.

## 7.2. Sanitization

### 7.2.1. Disinfection of water softeners

The materials of construction of the modern water softener will not support bacterial growth, nor will these materials contaminate a water supply. In addition, during normal use, a softener may become polluted with organic matter, or in some cases with bacteria from the water supply. This may result in an off-taste or odor in the water.

Thus, your softener may need to be disinfected after installation. Some softeners will require periodic disinfection during their normal lifetime. Consult your installing dealer for more information on disinfecting your softener.

Depending on the conditions of use, the softener type, the type of ion exchanger, and the disinfectant available, a choice can be made among the following methods.

# 7.2.2. Sodium or calcium hypochlorite

These materials are satisfactory for use with polystyrene resins, synthetic gel zeolite, greensand and bentonites.

### 5.25% Sodium hypochlorite

If stronger solutions are used, such as those sold for commercial laundries, adjust the dosage accordingly.

#### Dosage

Polystyrene resin: set 1.25 mL fluid per 1 L of resin. Non-resinous exchangers: set 0.85 mL fluid per 1 L.



#### Brine tank softeners

Backwash the softener and add the required amount of hypochlorite solution to the well of the brine tank. The brine tank should have water in it to permit the solution to be carried into the softener. Proceed with the normal regeneration.

### Calcium hypochlorite

Calcium hypochlorite, 70% available chlorine, is available in several forms including tablets and granules. These solid materials may be used directly without dissolving before use.

Do not let the disinfectant stand for more than 3 hours in the brine tank before the regeneration start.

### Dosage

Measure two grains ~ 0.11 mL for 1 L.

#### Brine tank softeners

Backwash the softener and add the required amount of hypochlorite to the well of the brine tank. The brine tank should have water in it to permit the chlorine solution to be carried into the softener. Proceed with the normal regeneration.

#### 7.2.3. Flectro chlorination

Valves or systems already equipped with an electrochlorinator device or system will be sanitized during the brine draw phase.



# 8. Operation

### 8.1. SXT controller

# 8.1.1. Display during operation

Examples:

• Valve in service with day time:



Valve in service with volume remaining before regeneration:



• Remaining days before next regeneration:



• In volumetric regeneration mode, reserve 1223 liters remaining:



• In volumetric regeneration mode, exhausted reserve, immediate or delayed start in regeneration depending on the adjustment:





#### Note

In delayed volumetric mode, the icon flashes as soon as the reserve begins to be used.

# 8.1.1.1 During regeneration

During a regeneration the display shows the current cycle step and the time remaining for that cycle. The countdown for the time remaining starts only when the valve is in the cycle displayed.

Examples:

• Refill cycle, 12 min 38 sec. left:



Rapid rinse cycle, 2 min 17 sec. left:

00	_	. –	
77,71		1 1	
	_ (-:	1 1	
	<u>'-</u>		



#### 8.1.2. Recommendations

- Use only regeneration salts designed for water softening upon regulation EN973;
- for optimal system operation, the use of clean salt and impurities free is recommended (for example salt pellets);
- the sanitizing process (both with liquid and electrochlorination) may introduce chlorine compounds which may reduce the lifetime of the ion exchange resins. Refer to the technical guides for resins in common use, providing necessary checks on the system.

### 8.1.3. Manual regeneration



#### Mandatory

The controller must be in service in order to enable this procedure.

## 8.1.3.1 Manual delayed regeneration

- A Press once for delayed regeneration.
  - → The regeneration starts at the programmed regeneration time. See chapter 6.5.12. Regeneration time (RT), page 59.
  - → The service icon flashes.



#### Note

To cancel: press 🖒 again. The service icon stop flashing.

## 8.1.3.2 Immediate regeneration

A Press and hold 💸 for 5 seconds to initiate immediate manual regeneration regardless from the programmed regeneration control type.

### 8.1.3.3 To advance regeneration cycles

A Press to the next regeneration cycle.



### 8.1.4. Operation during a power failure

- Current valve position, cycle step time elapsed, and time of day is stored 24 hours during a power failure, and will be restored upon power restoration;
- in regeneration, when power is shutting down, the controller saves the current regeneration data. When power is restored, the controller resume the regeneration cycle at the point where power failed;



#### Caution

Without power, the valve stay in its current position. The system should include all required safety components to prevent overflows.

- all the program settings are stored in a permanent memory;
- time is kept during a power failure and the time of day is adjusted upon restoration of the power (as long as the power is restored within 24 hours);
- the time of day on the main display screen will flash when there has been a power failure;
- the flashing of the time of day can be stopped by pressing any button on the display.



## 9. Maintenance



# Mandatory

Cleaning and maintenance shall take place at regular intervals in order to guarantee the proper functioning of the complete system, and be documented in the Maintenance chapter in the User Guide document.

### 9.1. Recommendations

### 9.1.1. Use original spare parts



#### Caution

To ensure correct operation and safety of the device, only use original spare parts and accessories recommended by the manufacturer.

Usage of non-genuine spare parts void all warranties.

Parts to keep in stock for potential replacements are the pistons, S&S kit, injectors, optical sensor and motors. Refer to maintenance sheet.

### 9.1.2. Use original approved lubricants

• Dow Corning #7 Release Agent

### 9.1.3. Maintenance instructions

- Disinfect and clean the system at least once a year or if the treated water has an off-taste or an unusual odor:
- perform a hardness test every year of both inlet and treated water.

# 9.2. Cleaning and maintenance

## 9.2.1. First steps

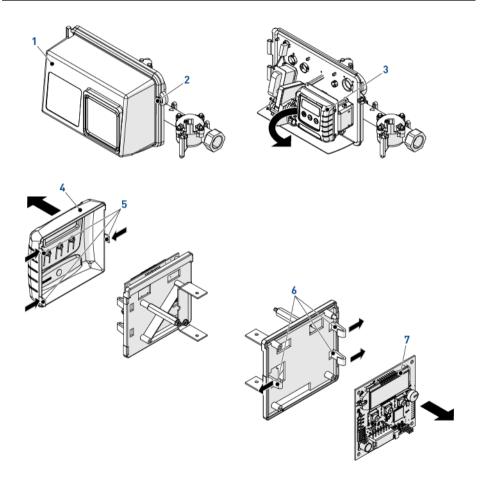
Before any cleaning or maintenance procedure, complete the following steps:

No.	Operation
<u>^</u>	Caution These operations need to be performed before any cleaning or maintenance procedure.
Α	Unplug the wall-mounted transformer.
В	Shut off water supply or put bypass valve(s) into bypass position.
С	Relieve system pressure before performing any operations.



# 9.2.2. Controller replacement

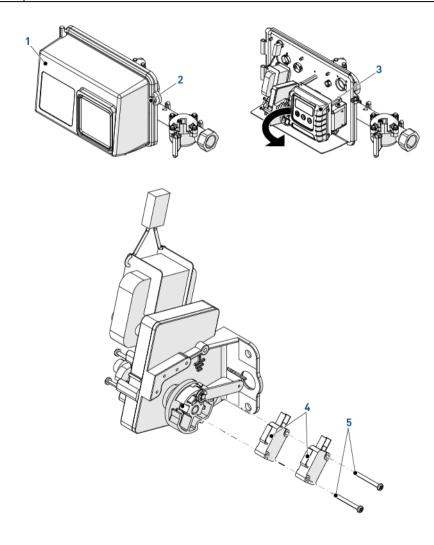
No.	Operation
Α	Unscrew (2) and open the cover (1).
В	Push the controller (3).
С	Press the controller clips (5) and open the controller cover (4).
D	Disconnect the old controller (7) and remove it opening the card clips (6).
E	Connect the new controller, see 5.8. Electrical connections, page 46.
F	Reverse above procedure steps to rebuild.





# 9.2.3. Microswitches replacement

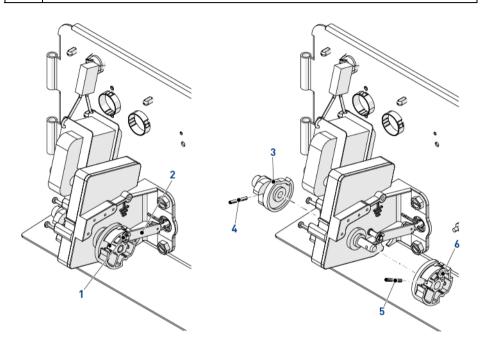
No.	Operation	
Α	Unscrew (2) and open the cover (1).	
В	Push the controller (3).	
С	Using a Philips screwdriver, unscrew (5).	
D	Remove and change the microswitches (4).	
E	Reverse above procedure steps to rebuild.	





# 9.2.4. Cams replacement

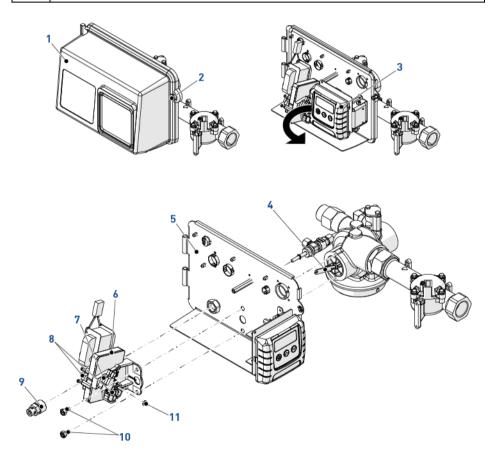
	•	
No.	Operation	
Α	Remove the microswitches, see 9.2.3. Microswitches replacement, page 73.	
В	Using pliers, remove the circlip (1) and free the arm (2).	
С	Using pliers, remove the pin(s) (4 and/or 5) and the cam(s) (3 and/or 6).	
D	Replace the cam(s).	
Е	Reverse above procedure steps to rebuild.	





# 9.2.5. Power head & motor disassembly/replacement

No.	Operation	
Α	Unscrew (2) and open the cover (1).	
В	Push the controller (3).	
С	Using pliers, remove the circlip (11) and free the arm (4).	
D	Using a flat screwdriver or a 11 mm wrench remove (10).	
E	Using a 19 mm wrench, remove (9) the motor (6) and the power head (5).	
F	Remove the cams (8) and microswitches (7), see 9.2.4. Cams replacement, page 74 and 9.2.3. Microswitches replacement, page 73.	
G	Replace the motor (6) and/or the power head (5).	
Н	Reverse above procedure steps to rebuild.	





# 9.2.6. Piston and/or seal and spacer kit replacement

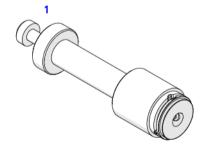


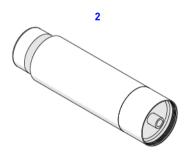
### Caution

Use only approved silicone grease or soapy water.

No.	Operation		
Α	Remove the power head, see "Power head & motor disassembly/replacement", page 75.		
Α	Using pliers, remove the pin (5) and the arm (4).		
В	Using pliers, remove the piston (3).		
С	Using a small hook, remove a seal (2).		
D	Using the puller, remove a spacer (1).		
E	Repeat C and D for all the seals and spacers.		
F	Lubricate all seals (2) with approved lubricant only.		
G	Put back a new seal (2) using the stuffer.		
Н	Put back a spacer (1) using the stuffer.		
I	Repeat <b>G</b> and <b>H</b> for all the seals and spacers.		
J	Lubricate the piston (3) with approved lubricant only.		
K	Put back the piston (3).		
L	Put back the arm (4) with the pin (5).		
М	Rebuild the power head, see "Power head & motor disassembly/replacement", page 75.		

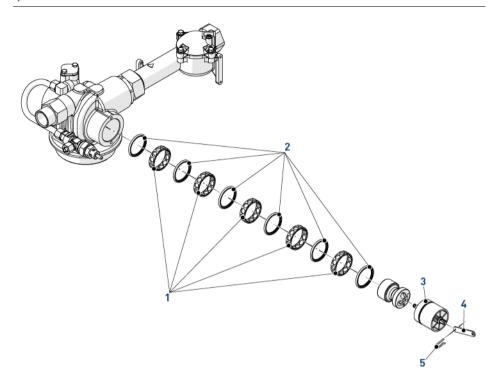
### 9.2.6.1 Special tools needed





Item	Part number	Description	Packaging quantity
1	17623	Puller 2850/9500	1
2	16516	Stuffer2850/9500	1

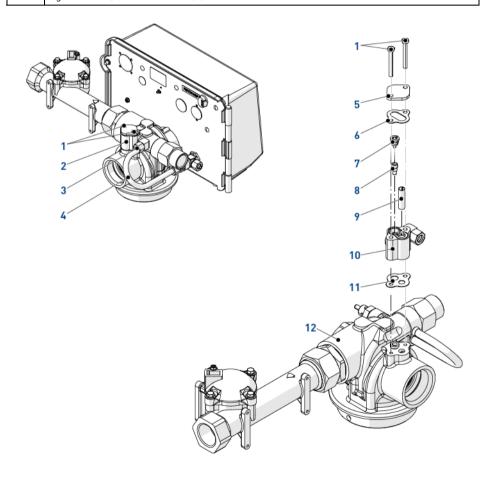






# 9.2.7. Injector cleaning

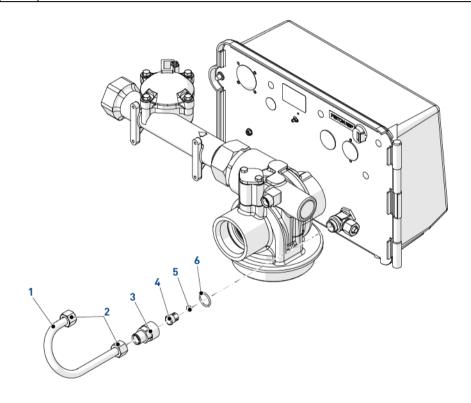
	<b>,</b>			
No.	Operation			
Α	Using a 16 mm wrench, unscrew the nut (3) to release the tube (4).			
В	Using a 8 mm wrench, unscrew (1) and remove the injector assembly (2).			
С	Using flat screwdrivers, remove the injector nozzle (7) and the injector throat (8) from the injector body (10).			
D	Clean the injector nozzle (7), the injector throat (8) and the filter (9) using compressed air, a soft brush or possibly a pin.			
Е	Lubricate the gaskets (6) and (11) using silicone grease.			
F	Using a 8 mm wrench, assemble as shown the injector on the valve body (12).			
G	Tight the nut (3) to fix the tube (4).			





# 9.2.8. BLFC cleaning

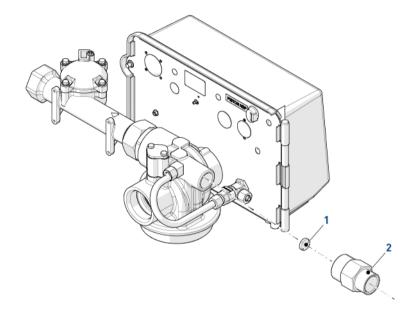
No.	Operation		
Α	Using a 16 mm wrench, unscrew the nuts (2) and remove the tube (1).		
В	Using a 18 mm wrench, remove the BLFC holder (3).		
С	Using pliers, remove the cage (4) from the BLFC holder (3).		
D	Remove the BLFC washer (5) from the cage (4).		
E	Change or clean the BLFC washer (5) with a terry cloth.		
F	Clean the cage (4).		
G	Lubricate the seal (6) with approved lubricant only.		
Н	Reverse above procedure steps to rebuild.		





# 9.2.9. DLFC cleaning

No.	Operation		
Α	Using a 38 mm wrench, remove the DLFC holder (2).		
В	Using a flat screwdriver, remove the DLFC (1) from DLFC holder (2).		
С	Clean or change the DLFC (1).		
D	Reverse above procedure steps to rebuild.		



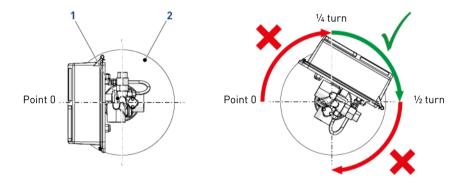


# 9.2.10. Valve on tank assembly

No.	Operation		
Α	Lubricate the seals with approved silicone grease.		
В	Spin the valve (1) onto the tank (2), ensuring the threads are not cross-threaded.		
С	Rotate the valve (1) clockwise and freely, without using force until it comes to a stop.		
i	Note This stop position is considered point zero.		
D	Rotate the valve (1) clockwise from point zero to between ¼ turn and ½ turn.		
_	Caution		



Do NOT exceed 27 Nm of torque when installing the valve. Exceeding this limit may damage the threads and cause failure.





# 10. Troubleshooting

Problem	Cause	Solution
	Interrupted power or switched off power source.	Restore the controller and connect to constant power source.
Softener fails to	Disconnected/faulty meter cable.	Check connections in the power head and on the meter cover. Change the cable.
regenerate	Defective power cord.	Replace cord.
automatically	Defective motor.	Change motor.
	Defective controller.	Change controller.
	Blocked meter.	Clean or change meter.
	Bad programming.	Program correctly.
	By-pass valve is open.	Close by-pass valve.
	No salt in the brine tank.	Add salt in the brine tank and keep salt level above water level.
	Plugged injector and/or filter.	Clean or replace injector and/or filter.
	Insufficient water flowing into brine tank.	Check brine tank filling time and clean flow regulator.
Softener delivers	Hot water tank hardness.	Repeated flushing of the hot water tank.
hard water	Leak at the distributor hose.	Ensure the distributor tube has no cracks. Check the o-ring.
	Internal valve leak.	Change seals & spacers and/or piston assembly.
	Blocked meter./	Clean or change meter.
	Disconnected/faulty meter cable.	Check connections in the power head and on the meter cover. Change the cable.
	Bad programming.	Program correctly.
Europeine and	Improper brine refill setting.	Check use of salt and setting of brine refill.
Excessive salt consumption	Too much water in the brine tank.	See problem below: Too much water in the brine tank.
	Bad programming.	Program correctly.



Problem	Cause	Solution
	Iron deposit in the valve inlet.	Clean the inlet.
Water pressure	Iron deposit in the valve.	Clean the valve and resin.
drop	Valve inlet obstructed by foreign elements.	Remove piston and clean the valve.
	Top distributor missing or broken.	Add or replace the top distributor.
Resin loss through drain line	Air in water system.	Ensure the presence of air check system in the brine tank.
	Improperly sized drain line flow control.	Size the drain line flow control correctly.
Iron presence in the valve/treated	The resin bed is dirty.	Check backwash, brine draw, and brine refill. Regenerate more often and increase backwash cycle time.
water	Iron concentration exceeds recommended parameters.	Contact your local dealer.
	Plugged drain line flow control.	Clean drain line flow control.
	Plugged injector system.	Clean injector and screen, change if necessary.
	Faulty brine valve.	Change brine valve.
Too much water in	Bad programming.	Program correctly.
the brine tank.	Controller is not cycling.	Change controller.
	Foreign material in the brine valve.	Replace brine valve seat and clean the valve.
	Foreign material in the brine line flow control.	Clean brine line flow control.
	Plugged injector and/or filter.	Clean or replace injector and/or filter.
	Power head not operating properly.	Change power head.
Salted water in	Foreign material in the brine valve.	Replace brine valve seat and clean the valve.
service line	Foreign material in the brine line flow control.	Clean brine line flow control.
	Low water pressure.	Raise inlet pressure to 1.8 bar minimum.
	Bad programming.	Program correctly.



Problem	Cause	Solution	
	Plugged drain line flow control.	Clean drain line flow control.	
	Plugged injector and/or filter.	Clean or replace injector and/or filter.	
Softener fails to	Low water pressure.	Raise inlet pressure to 1.8 bar minimum.	
draw brine	Internal valve leak.	Change seals & spacers and/or piston assembly.	
	Bad programming.	Program correctly.	
	Power head not operating properly.	Change power head.	
	Power head not operating properly.	Change power head.	
Controller cycles continuously	Faulty microswitch or wiring loom.	Change microswitch or wiring loom.	
Continuousty	Defective or badly set cycle cam.	Reposition or change cycle cam.	
	Foreign elements in the valve.	Clean valve and check it in the different regeneration positions.	
D : (1	Internal valve leak.	Change scale & spacers and/or pictor	
Drain flows continuously	Valve blocked in brine refill or backwash.	Change seals & spacers and/or piston assembly.	
	Defective or blocked motor.	Change motor and check gear teeth.	
	Power head not operating properly.	Change power head.	



### 10.1. Error detection

Errors codes appear on the service display.



### Note

It can take up to 1 minute before an error can be detected and displayed.

# 10.2. Error types and causes

### 10.2.1. Motor stall/cam sense error



### Note

The valve drive takes more than 6 minutes to go to the next regeneration cycle.

A Unplug the unit and examine the power head.



- **B** Verify all circuit board connections.
- C Verify the motor and gearing components are in good condition and assembled properly.
- **D** Check the valve and verify that the piston travels freely.
- **E** Replace/reassemble the various components as necessary.
- F Plug the unit back in and observe its behaviour.
- **G** If the error reoccurs, unplug the unit.
- **H** Put it into bypass.
- I Contact dealer.

# 10.2.2. Motor run-ON error/cycle sense error



### Note

The valve performed an unforeseen cycle.



### Note

This error message is only valid until controller version 2.6.



- A Unplug the unit and examine the power head.
- **B** Verify all circuit board connections.
- C Enter master programming mode.
- D Verify that the valve type and system type are set correctly with regard to the unit itself.
- **E** Step the unit to a manual regeneration.
- F Verify that it functions correctly.
- **G** If the error reoccurs, unplug the unit.
- **H** Put it into bypass.
- Contact dealer.

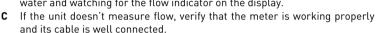
### 10.2.3. Regeneration failure



### Note

The system has not regenerated for more than 99 days or 7 days if the controller type has been set to day of week.

- A Perform a manual regeneration to reset the error code.
- **B** If the system is metered, verify that it is measuring flow by running service water and watching for the flow indicator on the display.



- **D** Enter master programming mode.
- **E** Verify that the unit is configured properly.
- **F** Check that system capacity has been selected.
- **G** Check that day override is set properly.
- H Check that meter is identified correctly.
- I If the unit is configured as a day of week system, verify that at least one day is set ON.
- **J** Correct the setting as necessary.

FR



### 10.2.4. Memory error



### Note

The controller board has a memory failure.

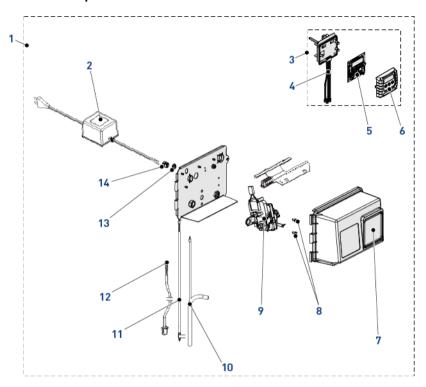
- A Perform a master reset.
- **B** Reconfigure the system via master programming mode.
- C Step the valve through a manual regeneration.
- **D** If the error reoccurs, unplug the unit.
- **E** Put it into bypass.
- F Contact dealer.





# 11. Spare parts

# 11.1. Power head parts list

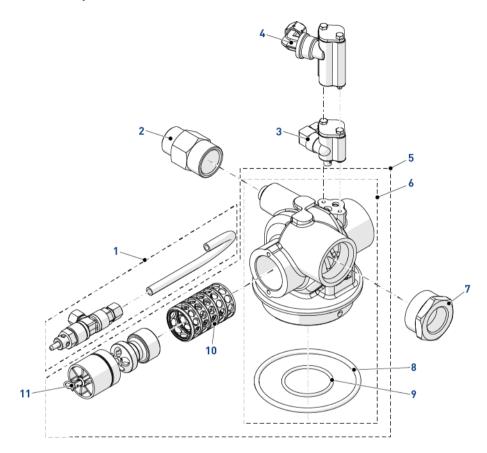




Item	Part number	Description	Assembly quantity	Min. order quantity
1	VCPHINDUS1	Power head 2510/2750/2850/2910		1
2	26260	Transformer 60VA	1	1
-	11545	Power cord European black	1	1
3	BU28712-01	Timer assy SXT 2510/2750/2850/2910	1	1
4	BU28600	Wire harness power SXT	1	1
5	BR43346-E0	Circuit board SXT programmed eco	1	1
6	BU28714	Cover front panel & label SXT	1	1
7	26217-01	Cover assy grey - clear window	1	1
8	10231SP	Screw hex head indus	2	50
9	27204-01	Drive motor assy 2510/2750/2850 DF 24V	1	1
10	25350	Guide cable & cable assy 2850 1"	1	1
-	27105	Guide cable & cable assy 2850 1½"	1	1
-	25351	Guide cable & cable assy	1	1
11	BR19791-01	Turbine meter cable elec 0,450 m	1	1
12	19121-01	Meter cable SE/SXT 0,450 m	1	1
13	28704SP	Plug	1	10
14	13547SP	Strain relief 24V	1	50



# 11.2. Valve parts list

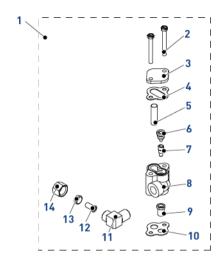




Item	Part number	Description	Assembly quantity	Min. order quantity
1	-	Brine valve (see 11.5. Brine valve parts list, page 96)		-
2	25581-ALL	DLFC kit 1" 2850/9500 10, 12, 15, 20 and 25 gpm	1	1
3	-	1600/1650 injector assy (see 11.3. 1600/1650 injector parts list, page 92)	1	1
4	-	1700/1710 injector assy (see 11.4. 1700/1710 injector parts list, page 94)		1
5	BU28514-01	U28514-01 VB assy 2850		1
-	BU28514-02	BU28514-02 VB assy 2850 NBP		1
6	BU28652	VB 2850 with o-rings	1	1
7	24991	Reducer nipple 1 ½" to 1" female	1	1
8	16455-01	0-ring 560CD	1	1
9	13577-01SP	O-ring 560CD distributor tube	1	10
10	BU28684	S&S kit plastic 2850	1	1
=	29074	S&S kit 2850 HW	1	1
11	26494-00	Piston assy 2850 NBP	1	1
-	25155	Piston assy 2850	1	1



# 11.3. 1600/1650 injector parts list



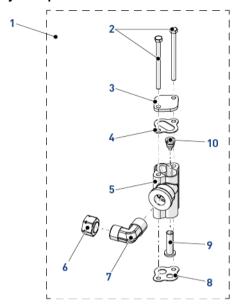
Item	Part number	Description	Assembly quantity	Min. order quantity
1	24199-000	Inj assy 1600 2750/2850/2900/2910	1	1
-	29199-00	Inj assy 1600 2750/2850/2900/2910	1	1
-	24199-0	Inj assy 1600 2750/2850/2900/2910	1	1
-	24199-1	Inj assy 1600 2750/2850/2900/2910	1	1
-	24199-2	Inj assy 1600 2750/2850/2900/2910	1	1
-	24199-3	Inj assy 1600 2750/2850/2900/2910	1	1
-	24555-0	Inj assy 1600 HW	1	1
-	24555-1	Inj assy 1600 HW	1	1
-	24555-2	Inj assy 1600 HW	1	1
-	24555-3	Inj assy 1600 HW	1	1



Item	Part number	Description	Assembly quantity	Min. order quantity
2	23476	Screw	2	1
3	11893SP	Inj cover	1	10
4	10229SP	Inj cover gasket	1	10
5	10227SP	Inj screen	1	10
6	10913-000SP	Inj nozzle #000	1	10
-	10913-00SP	Inj nozzle #00	1	10
-	10913-0SP	Inj nozzle #0	1	10
-	10913-1SP	Inj nozzle #1	1	10
-	10913-2SP	Inj nozzle #2	1	10
-	10913-3SP	Inj nozzle #3	1	10
7	10914-000SP	Inj throat #000	1	10
-	10914-00SP	Inj throat #00	1	10
-	10914-0SP	Inj throat #0	1	10
-	10914-1SP	Inj throat #1	1	10
-	10914-2SP	Inj throat #2	1	10
-	10914-3SP	Inj throat #3	1	10
8	17776	Inj body	1	1
9	16221	Air disperser	1	10
10	23304SP	Inj body gasket	1	10
11	10328	Male elbow	1	1
12	10332SP	Insert sleeve 3/8"	1	50
13	10330SP	Delrin sleeve 3/8"	1	50
14	10329SP	Fitting nut 3/8"	1	10



# 11.4. 1700/1710 injector parts list

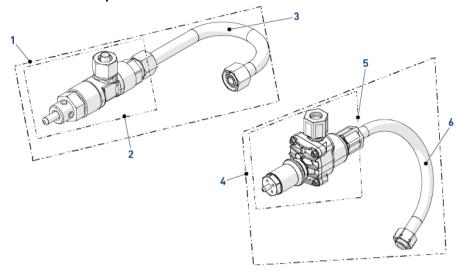




Item	Part number	Description	Assembly quantity	Min. order quantity
1	24173-3	Inj assy 1700/1710	1	1
-	24173-4	Inj assy 1700/1710	1	1
-	24173-5	Inj assy 1700/1710	1	1
2	23477	Screw	2	1
3	11893SP	Inj flat cover	1	10
4	10229SP	Inj cover gasket	1	10
5	17777-03	Inj body	1	1
6	15414	Nut & sleeve assy ½"	1	1
7	15413	Elbow fitting male 1.2 t x 3/8" NPT	1	1
8	23304SP	Inj body gasket	1	10
9	14802-03CSP	Inj throat 3C	1	10
=,	14802-04CSP	Inj throat 4C	1	10
-	14802-05CSP	Inj throat 5C	1	10
10	14801-03CSP	Inj nozzle 3C	1	10
=	14801-04CSP	Inj nozzle 4C	1	10
=	14801-05CSP	Inj nozzle 5C	1	10



# 11.5. Brine valve parts list



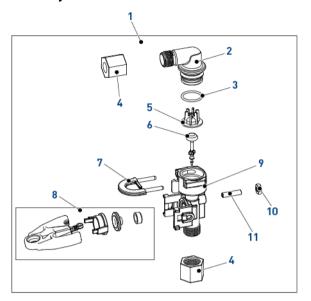
Item	Part number	Description	Assembly quantity	Min. order quantity
1	26909-0.25	BV 1600 assy 2750NBP/2850 0.25 gpm	1	1
-	26909-0.50	BV 1600 assy 2750NBP/2850 0.50 gpm	1	1
-	26909-1	BV 1600 assy 2750NBP/2850 1 gpm	1	1
-	BU28796-0.25	BV 1650 assy 2850 NBP 0.25 gpm	1	1
-	BU28796-0.5	BV 1650 assy 2850 NBP 0.50 gpm	1	1
-	BU28796-1	BV 1650 assy 2850 NBP 1 gpm	1	1
-	BU28797-0.25	BV 1650 assy 2750NBP/2850/2910 0.25 gpm	1	1
-	BU28797-0.5	BV 1650 assy 2750NBP/2850/2910 0.50 gpm	1	1
-	BU28797-1	BV 1650 assy 2750NBP/2850/2910 1 gpm	1	1
2	18092-0.25	Kit BV 1600 & BLFC assy indus 0.25 gpm	1	1
-	18092-0.50	Kit BV 1600 & BLFC assy indus 0.50gpm	1	1
-	18092-1	Kit BV 1600 & BLFC assy indus 1 gpm	1	1
-	26677-0.25	Kit BV 1650 assy 0.25 gpm	1	1
-	26677-0.50	Kit BV 1650 assy 0.50 gpm	1	1
-	26677-1	Kit BV 1650 assy 1 gpm	1	1

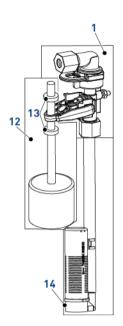


Item	Part number	Description	Assembly quantity	Min. order quantity
3	19337	Brine tube 1600 2850 NBP plastic	1	1
-	16508-01	Brine tube 1600/1650 2850 WBP	1	1
4	26991-1.2	BV 1700 assy 2750 NBP/2850 WBP/2910 1.20 gpm	1	1
-	26991-2.0	BV 1700 assy 2750 NBP/2850 WBP/2910 2.00 gpm	1	1
-	26991-4.0	BV 1700 assy 2750 NBP/2850 WBP/2910 4.00 gpm	1	1
-	26992-1.2	BV 1700 assy 2850 NBP 1.20 gpm	1	1
-	26992-2.0	BV 1700 assy 2850 NBP 2.00 gpm	1	1
-	26992-4.0	BV 1700 assy 2850 NBP 4.00 gpm	1	1
-	BU28608-1.2	BV 1710 2850 NBP 1.20 gpm	1	1
-	BU28608-2	BV 1710 2850 NBP 2.00 gpm	1	1
-	BU28608-4	BV 1710 2850 NBP 4.00 gpm	1	1
-	BU28608-7	BV 1710 2850 NBP 7.00 gpm	1	1
-	BU28610-1.2	BV 1710 2750 NBP/2850 WBP/2910 1.20 gpm	1	1
-	BU28610-2	BV 1710 2750 NBP/2850 WBP/2910 2.00 gpm	1	1
-	BU28610-4	BV 1710 2750 NBP/2850 WBP/2910 4.00 gpm	1	1
-	BU28610-7	BV 1710 2750 NBP/2850 WBP/2910 7.00 gpm	1	1
5	24181-1.2	Kit BV 1700 assy 1.20 gpm	1	1
-	24181-2	Kit BV 1700 assy 2.00 gpm	1	1
-	24181-4	Kit BV 1700 assy 4.00 gpm	1	1
-	24181-7	Kit BV 1700 assy 7.00 gpm	1	1
-	28423-1.2	BV 1710 1.2 gpm except 9500	1	1
-	28423-2	BV 1710 2 gpm except 9500	1	1
-	28423-4	BV 1710 4 gpm except 9500	1	1
-	28423-7	BV 1710 7 gpm except 9500	1	1
6	BR16460	Brine tube 1710 2850 WBP plastic	1	1
-	BU28493	Brine tube 1700 2850 WBP HW copper	1	1
-	19338	Brine tube 1710 2850 NBP plastic	1	1
	BR19338	Brine tube 1700 2850 NBP HW copper	1	1



# 11.6. Safety brine valve



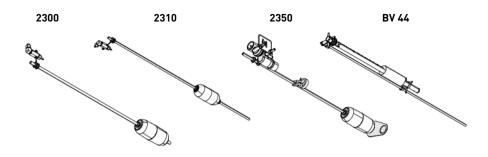




Item	Part number	Description	Assembly quantity	Min. order quantity
1	60014SP	Safety brine assy, 2310	1	1
2	26746	Elbow assy, safety brine valve	1	1
3	11183-01SP	0-ring	1	50
4	19625SP	Brine valve 1650 plastic nut assy	1	10
5	PWG19649	Flow disperser	1	1
6	PWG19652-01	Poppet assy, SBV, with o-ring	1	1
7	18312SP	Retainer, drain	1	10
8	PWG19803	Safety brine valve arm assy	1	1
9	PWG19645	Body, safety brine valve, 2310	1	1
10	19805SP	Plastic SBV 2310 Nut	1	50
11	PWG19804	Screw, sckt Hd, set, 10-24 x 0.75"	1	1
12	60068-30SP	New float assy 2310	1	1
13	10150SP	Grommet pass rod 2300/2310/2350	2	50
14	18168	Air check 500 (0,915 m)	1	1
-	26773	Air check 500 (1,25 m)		1
-	23473	Air check 500 (0,915 m) HW	1	1



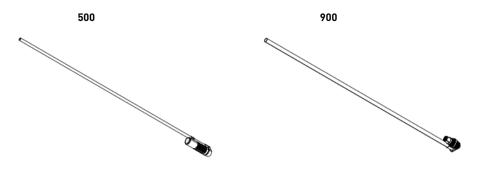
# 11.7. Safety brine valves list



Item	Brine system	Part number	Description	Assembly quantity	Min. order quantity
-		27833	Safety brine valve 2300, without air check	1	1
-		27834	Safety brine valve 2300, HW, without air check	1	1
-	1600	60067-03	Safety brine valve 2310, without air check	1	1
-		25687	Brine valve 44, 914mm	1	1
-		18961	Brine valve 44, 1250mm	1	1
-	1710	25453	Safety brine valve 2350, without air check	1	1
-	1710	25364	Mounting part 1" NPT male $x^{3}/_{8}$ " female	1	1



# 11.8. Air checks list



Item	Brine system	Part number	Description	Assembly quantity	Min. order quantity
1		18168	Air checks 500A, 915mm (36")	1	1
-	1600	26773	Air checks 500A, 1m25	1	1
2		23473	Air checks 500 HW	1	1
3		18979	Air checks 900, 1m88	1	1
-	1710	BU28510	Air checks 900, 1m10	1	1
-		18980	Air check 900 HW	1	1



# 11.9. Distribution systems parts list



### Caution

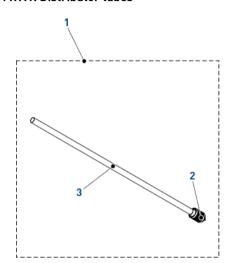
Respect the valve sizing configuration to avoid the resin to leak through the valve.

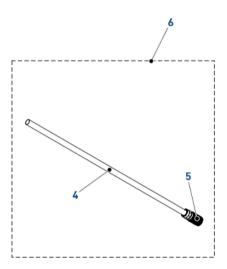


### Note

The  $0.2~\mathrm{mm}$  slots are used for softening systems and the  $0.5~\mathrm{mm}$  slots are used for filtering systems.

### 11.9.1. Distributor tubes

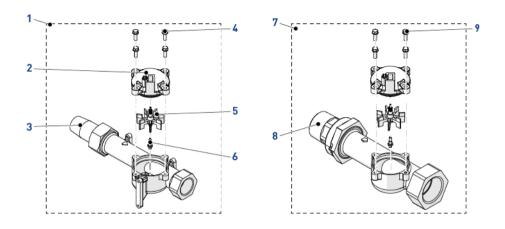




Item	Part number	Description	Assembly quantity	Min. order quantity
1	18404	2" assy, 1m82	1	1
2	18396	2" distributor	1	1
3	BU28649	2" tube, 1m66	1	1
4	21148HW	2" tube HW, 1m66	1	1
5	26050	2" distributor HW	1	1
6	BU26052	2" assy HW, 1m82	1	1



# 11.10. Meter parts list



Item	Part number	Description	Assembly quantity	Min. order quantity
1	18391	Meter assy 1", elec	1	1
2	18330	Meter cover assy elec	1	1
3	14959-20	Meter body 1", indus	1	1
4	11737SP	Screw TH M5x12	4	50
5	13509SP	Impeller meter except 2" & 3"	1	10
6	13882SP	Impeller post for 13509	1	10
7	28076	Meter assy 1 ½", elec	1	1
8	27957	Meter body 1 ½"	1	1
9	12473SP	Screw Hex Washer 10-24x. 18-8SS	4	50



# 11.11. CE compliance and other components list

# Mixing assembly Rotating side mount adaptor Kit 8

Item	Part number	Description	Assembly quantity	Min. order quantity
1	BU61564-10	Mixing assy 1" industrial	1	1
2	61415-20	Rotating side mount adaptor	1	1
3	Kit 8	Top distributor 2" & pin assy	1	1



# 12. Disposal

The device must be scrapped in accordance with directive 2012/19/EU or the environmental standards in force in the country of installation. The components included in the system must be separated and recycled in a waste recycling center that conforms with the legislation in force in the country of installation. This will help to reduce the impact on the environment, health, safety and help to promote recycling. Pentair does not collect used product for recycling. Contact your local recycling center for more information.



